

# BurgerWorks Monument LLC

June 3, 2022

Debbie Flynn  
Planner II  
645 Beacon Lite Road  
Monument, CO 80132

Dear Mrs. Flynn,

This intent of this letter is to provide pertinent information for the Traffic Engineer reviewing the Lot 4 Monument Junction West Filing No. 1 (Whataburger):

The applicant is required to submit a traffic control plan and traffic impact analysis for the proposed drive through for a similar type restaurant to confirm that the provided internal queue is adequate and will not queue along Jackson Creek Parkway.

Restaurant operations utilizes multiple standard operating procedures to maintain internal queueing. Our procedures allow operations to successfully address this potential concern.

- We operate a two-lane drive through for the entire length of the drive through so that twice as many vehicles can queue on-site. Additionally, a minimum of two cook lines in the kitchen are activated during periods of high volume.
- Line-busting with a Tablet: Team members are deployed outside to take orders with a tablet, and these orders can be re-directed to curbside pick-up.
- Mobile ordering for curb side pick-up: Customers can make and submit an advanced order from their personal device to avoid the drive through line.

A site-specific traffic management plan is being prepared to manage special situations such as an opening day and periods of high volume. The strategy's goal will be to manage overflow onto Fat Tire Drive and Laughing Lab Way instead of Jackson Creek Parkway with traffic conductors. Additional measures will include, but not be limited to, restricting parking and redirect drive through users to off-site parking, if necessary.

Thank you,

William Tamminga