Appendix S – Operations Plan

Staffing Recommendations and Relevant Operator Certification

The District does not expect increased impacts on daily operation with operation of the PFAS WTF and distribution piping. The District does not anticipate adding staff to operate the PFAS WTF and distribution piping. The PFAS WTF and distribution piping design ensures access for perpetual operation and maintenance activities. Key operation and maintenance activities include monitoring and media replacement at the PFAS WTF. PFAS WTF media replacement is required on a once per year and on a one-half basis and the media replacement will be completed by a qualified third-party contractor. The District operators will be trained how to operate the PFAS WTF equipment, chemical addition, and distribution system appurtenances.

Operating Considerations

Configuration and Process Control Procedures

The PFAS WTF is designed with flexibility for varying flow rates and redundancy. The raw and finished water tanks provide storage of water during periods of increased raw water supply and finished water demand, respectively. Raw and finished water pumps, cartridge filters, and the ion exchange (IX) units are designed to achieve the required PFAS WTF capacity with one (1) unit out of service for repair or replacement. The IX units will be operated in a lead-lag configuration with redundancy per the Colorado Department of Public Health and Environment (CDPHE) Water Quality Control Division (WQCD) Drinking Water Policy DW-005 requirements. The PFAS WTF equipment redundancy allows for operation at the maximum design flow with a unit process out of service.

The PFAS WTF will be remotely operated, monitored, and controlled by the District's supervisory control and data acquisition (SCADA) system network. The PFAS WTF instruments will monitor pressure and flow throughout the PFAS WTF unit processes, raw and finished water pumps, cartridge filter, and IX units. Air vacuum valves (AVV) ensure flow meter accuracy and the flow meters will be installed per manufacturer recommendation.

The IX unit vessels will be operated in series in a lead-lag configuration and will remain in the lead-lag configuration until the lead vessel IX media is exhausted. Series operation of the IX units is provided to maintain continuous PFAS removal. Operators will switch lead-lag vessels by manually changing valve position. Each IX unit vessel will be operated between 680 and 2,008 gallons per minute (gpm). A pressure sustaining valve (PSV) located downstream of the IX units ensures that the minimum IX unit pressure is adequate. Each IX

unit will have a modulating butterfly valve (BFV) and associated flow meter to control and measure minimum and maximum flow rates for compliance.

The sodium hypochlorite disinfection system will dose the IX unit treated water before entering the finished water tanks to meet disinfection requirements. A second sodium hypochlorite injection point allows for dosing before the treated water enters the finished water pumps to provide additional disinfection if changes in chlorine levels occur during finished water storage. Chlorine analyzers located between the first and second sodium hypochlorite dosing points accurately monitor and provide for control of the sodium hypochlorite concentrations in the finished water. The sodium hypochlorite storage tanks are sized for 30 days of storage volume at the summer average water demand.

The District has a gas chlorine booster system located in the finished water distribution system near Tank 01. The gas chlorine booster system is at the end of the 30-inch transmission main. The PFAS WTF SCADA system monitors and increases the gas chlorine dosage as required prior to Tank 01.

Phased Operation During Construction

The existing chlorine booster systems and distribution system tanks will remain in service while the PFAS WTF raw and finished tanks are constructed. Short shut down of the existing raw water main will be conducted during installation of the connection of the PFAS WTF finished water pipes. The Ellicott Booster Pump Station and associated calcium hypochlorite feed system, pumps, and tank will be decommissioned following start-up of the PFAS WTF with water supply provided from the PFAS WTF.

Emergency Response and Procedures

Emergency preparedness and procedures include telemetry equipment, backup power supply, secondary containment in the sodium hypochlorite storage room, overflow piping from the raw and finished water storage tanks, and an operator emergency response plan. In the event of an emergency, the operator in responsible charge (ORC) will be contacted remotely. Staff is trained on emergency response procedures. The District's emergency response plan is included as Exhibit A.

Operational Safety

An emergency eyewash and shower will be installed in the PFAS WTF sodium hypochlorite storage room in case personnel come into contact with sodium hypochlorite.

Security Provisions

Temporary barriers will be required during construction of civil and building modifications and will be removed following construction.

Operations staff will visit the PFAS WTF daily. The PFAS WTF exterior doors will be locked. Security cameras will monitor building intrusions. Access to SCADA hardware is provided from within the interior of the PFAS WTF.

Sodium hypochlorite will be delivered in bulk and will be stored inside the locked and climate controlled PFAS WTF. Doors will be monitored remotely via SCADA.

Equipment will be located inside the PFAS WTF building with locked access and an intrusion alarm. Access to the raw and finished water storage tanks is provided via locked exterior access hatches with intrusion alarms.

The proposed PFAS WTF structures will be constructed within a site fence. Security cameras will be installed to monitor the PFAS WTF site via the SCADA system. An automatic gate with restricted key card access will be provided at the PFAS WTF site.

Exhibit A – District Emergency Response Plan (ERP)

CHEROKEE METROPOLITAN DISTRICT
(CMD)
EMERGENCY RESPONSE PLAN

Updated 12/24/2025.

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Section 1. System Information

System Information		
System Identification Number	CO-0121125	
Colorado Tax Exemption Identification Number	98-02228-0000	
System Name and Address	**Business Address** Cherokee Metropolitan District 6250 Palmer Park Blvd Colorado Springs, CO 80915-1721	
System Telephone Numbers	719 597-5080 office 719 597-5145 fax www.cherokeemetro.org	
Directions to the System District Offices	Palmer Park Blvd, east of Powers Blvd (Hwy 21), North of Platte Ave., south of Constitution Ave.	
Basic Description and Location of System Facilities	CMD is located on the east side of Colorado Springs, in El Paso County. Water sources (wells) are in the eastern part of El Paso County, in Ellicott, and in the northern part of El Paso County, from Hodgen Rd. to County Line Rd. in Black Forest.	
Location/Town	Colorado Springs, CO	
Population Served and Service Connections	31,660	9,312
System Owner	Cherokee Metropolitan District	

System Emergency Response Plan (ERP)	
Audience for and Implementation of this ERP	1) CMD representatives (i.e., District Manager, operations and maintenance personnel, and board of directors. 2) Outside agencies and emergency responders with whom CMD may need to coordinate in case of an emergency, including regional emergencies beyond the scope of CMD
ERP Maintenance and Approval	This plan, and changes to it, is officially in effect when approved by the CMD Board of Directors during an official meeting. Updates to key material such as policies and procedures as contained within the plan must also be approved by the Board. Contact information (i.e., for board members, vendors, customers, etc.) may be updated when needed and without Board approval. The ERP is maintained by the District Manager, in coordination with the Board of Directors and Operations
Review of the ERP	This ERP shall be reviewed no less than once every two years.
Distribution of the ERP	The body of the ERP may be shared with other local governments who may be collaborating in emergency response efforts. The appendices of the ERP contain private, proprietary and security information and may not be shared without board permission

Wells

Well Name	Latitude	Longitude	Treatment Requirement
Well #1	38.874991	-104.377759	n/a
Well #1	38.865684	-104.367921	n/a
Well #2	38.858178	-104.362254	n/a
Well #3	38.888961	-104.378390	n/a
Well #4	38.898031	-104.385382	n/a
Well #5	38.934771	-104.384683	n/a
Well #6	38.935437	-104.394933	n/a
Well #7	38.946375	-104.393564	n/a
Well #8	38.762792	-104.390992	n/a
Well #9	38.758838	-104.400769	n/a
Well #10	38.751620	-104.404238	n/a
Well #11	38.751634	-104.397304	n/a
Well #12	38.729117	-104.403767	n/a
Well #13	38.723061	-104.413960	n/a
Well #14	38.708352	-104.403975	n/a

Wells			
Well Name	**Latitude**	**Longitude**	**Treatment Requirement**
Well #15	38.708378	-104.409980	n/a
Well #16	38.694191	-104.412561	n/a
Well #17	38.962310	-104.394742	n/a
Well #18 (Tipton)	38.809365	-104.366644	n/a
Well #19 (Duncan)	38.931770	-104.385635	n/a
Well #20 (Goss)	38.982842	-104.386107	n/a
Guthrie Well	38.957460	-104.394445	n/a
Albrecht Well	38.729092	-104.392674	n/a
SW-5 (Sweetwater 5)	38.837646	-104.706277	n/a
SC-1 (Sand Creek 1)	38.837535	-104.706953	n/a
SC-2 (Sand Creek 2)	38.837315	-104.707338	n/a
SC-3 (Sand Creek 3)	38.836290	-104.706449	n/a
SC-4 (Sand Creek 4)	38.864617	-104.717434	n/a
SC-5 (Sand Creek 5)	38.864798	-104.717157	n/a
SC-6 (Sand Creek 6)	39.070260	-104.716995	n/a
AR-1 (Arapahoe 1)	39.060433	-104.712857	Sequestering agent – see Water Treatment / Chemical Storage Facilities
DN-4 (Denver 4)	38.874991	-104.377759	n/a

Water Storage / Distribution System

Location	Comments
Ellicott Tank and Pump Station (048) 22315 Highway 94 Colorado Springs, CO 80930	500,000 gal. tank
Tank #1 and Pump Station #1 and Pump Station #1 addition. 6657 Platte Avenue Colorado Springs, CO 80915	3,000,000 gal. tank
Tanks #2 and #4, and Pump Station #2 (064) 2710 Peterson Rd. Colorado Springs, CO 80922	3,000,000 gal. tank #2 4,000,000 gal. tank #4
Tank #3 (Tamlin Rd.) 5045 N. Marksheffel Rd Colorado Springs, CO 80922	5,000,000 gal. tank
Frank Rd. Tank #6 13410 Frank Rd. Colorado Springs, CO 80908	2,000,000 gal. tank
Sundance Pump Station and Tank #7 5989 Hodgen Rd. Colorado Springs, CO 80908	500,000 gal. tank
Schriever S.F.B. Building #50 Hubble Ave. Colorado Springs, CO 80930	Pump station, metering, and backflow device.
Schriever S.F.B. Building #200 Perimeter Trail. Colorado Springs, CO 80930	Metering and backflow device.

Water Treatment / Chemical Storage Facilities

Organization or Department	Chemical(s)	Comments
Ellicott Pump Station (048) 22315 Highway 94 Colorado Springs, CO 80930	Calcium Hypochlorite	Solid briquette form, plus an eye wash station in the pump house.
Potable Water Treatment Station (192) Peterson S.F.B. 310 Peterson Rd. Colorado Springs, CO 80915	Chlorine Gas	Gaseous form, plus a chlorine gas detection/alarm system.
Sand Creek Lab 6657 Platte Ave. Colorado Springs, CO 80915	Testing reagents	Minimum volume.
Sundance Pump Station 5989 Hodgen Rd. Colorado Springs, CO 80908	Calcium Hypochlorite	Solid briquette form, plus an eye wash and shower station in the pump house.
Well AR-1 (Arapahoe 1) 5969 Hodgen Rd. Colorado Springs, CO 80908	Poly & Otho phosphates (SeaQuest)	Control of corrosion, scaling and removal of iron and sequestering of iron and manganese.
Frank Rd. Tank #6 13410 Frank Rd. Colorado Springs, CO 80908	Sodium Sulfate	Dechlorination for tank cleaning.

Collection System / Lift Station Facilities

Locations	Chemical(s)	Comments
Lift Station Terminal Avenue (256) 6050 Terminal Ave. Colorado Springs, CO 80915	Bioxide	Calcium nitrate solution to eliminate odors, corrosion associated with hydrogen sulfide.
Lift Station #1 6657 Platte Ave. Colorado Springs, CO 80915	Bioxide	Calcium nitrate solution to eliminate odors, corrosion associated with hydrogen sulfide.
Lift Station #2 405 Franceville Coal Mind Rd. Colorado Springs, CO 80929	n/a	
Headworks (in-town) 6657 Platte Ave. Colorado Springs, CO 80915	n/a	
Schriever S.F.B. Building #800 Enoch Rd. Colorado Springs, CO 80930	Bioxide	Calcium nitrate solution to eliminate odors, corrosion associated with hydrogen sulfide.

WRF Wastewater Treatment / Chemical Storage Facilities

Locations	Chemical(s)	Comments
Water Reclamation Facility (WRF) 19174 Drennan Rd Colorado Springs CO 80928	See below for site specific buildings and content.	Buildings listed below are found on site at the Water Reclamation Facility.
Headworks	n/a	
Filtration/RO Building	Citric acid, Sulfuric acid, Sodium Bisulfate, Sodium Hydroxide, Sodium Hypochlorite, Hydrochloric Acid.	Treatment chemicals, leak detection/alarm system in place and secondary containment, to include emergency shower and eye-wash station.
Chemical Building	Sulfuric acid, Hydrochloric acid, Sodium Bisulfate.	Main storage building for acid, leak detection/alarm system in place and secondary containment, to include emergency shower and eye-wash station.
Digester Building	n/a	
Solids Handling Building	n/a	
Effluent/UV Building	n/a	
Operations Building	n/a	

Section 2. Risk and Vulnerability Summary

Events that cause emergencies and District vulnerability			
Type of Event	**Probability** (High-Med-Low)	**Risk** (High-Med-Low)	**Comments (including vulnerability)**
Distribution main break	High	Medium	The district distribution infrastructure is aging and is highly prone to breaks.
Equipment/power failure	Medium	Medium	If a single treatment unit fails (or is otherwise off-line), the other treatment units can be bought online. In this case, bringing the failed unit back on-line should be done expeditiously but during normal business hours and in a cost-effective manner. Simultaneous failure of multiple treatment units constitutes a true emergency.
Source water issues	Medium	High-Medium	As above, the district faces different levels of risk depending on the failure of a single water source vs. failure of multiple water sources.
Transmission line break	Medium	High-Medium	The 30-inch transmission line from Ellicott pump station (048) to tank #1 has been subject to past failures.
Fire	Medium	Medium	District does have sufficient water storage capacity to support prolonged use of water in fighting a major fire (multiple houses or businesses).
Drought	Medium	Medium	If there is a significant drought, the district should be able to put a monitoring plan or contingency plan in place ahead of time.
Vandalism	Medium	Unknown	The district is in a low crime area; however, random vandalism is a possibility.
Terrorism	Medium	High	The district provides water to Schriever Space Force Base.
Tornado	Low	Medium	Tornado activity is rare against the front range of the Rockies and is unlikely to occur in the district proper or at eastern facilities.
Avalanche	Low	Low	The district is not in an area that would be subjected to avalanches.
Storage tank failure	Low	Medium	The district has multiple water storage tanks. If a tank fails, there is sufficient additional storage capacity available.
Industrial accident	Low	High	Currently, there are no industrial sites adjacent to any of the wells.

Events that cause emergencies and District vulnerability			
Type of Event	**Probability** (High-Med-Low)	**Risk** (High-Med-Low)	**Comments (including vulnerability)**
Flood	Low	Medium	The entryway to tank and pump station #1 (128) is through a dry creek bed that is susceptible to flooding during heavy rains.
Severe Weather (Snow, Ice, Temperature)	Medium	Low	Roads may become impassible several times during a typical winter, especially to the northernmost area of CMD, in the Black Forest area.
Contaminated Water	Medium	High	This could result from such events as waterborne disease outbreaks or accidental cross-connections.
Unintentional hazardous chemical release	Low	High	Gaseous chlorine is located inside boundary near the north entrance to Peterson A.F.B. This facility has a gas detection/alarm system.
Unintentional hazardous chemical release	Low	Medium	Although chemicals at the Water Reclamation Facility exist for treatment. The site is in a very low population area and would be contained on site.
Earthquake	Low	Unknown	Colorado does not have a reputation as a high earthquake zone. .

Section 3. Responsibilities

The district management and response team have three elements that are activated in responding to an emergency. Each of these has a role and distinct responsibilities. Operations has primary responsibility for responding to and assessing emergencies and has the responsibility for ensuring the district's compliance with state regulations. The District Manager has primary responsibility for customer communications and for coordinating activities across the team. The Board of Directors has ultimate oversight and decision-making authority. The operations and management teams both have a depth of resources and personnel beyond the designated leads identified below.

Overall Responsibilities

Responsible Party	Responsibilities During an Emergency
Operator in Responsible Charge (ORC)	-Act as initial contact for emergency calls. -Act as overall coordinator of emergency response actions. -Call all necessary personnel. -Respond to water emergencies. -Provide on-the-scene assessment of risks and impacts. -Oversees vendors called to make repairs. -Coordinate with CPDHE and other regulatory agencies as required by Colorado State law.
District Manager	-Notify the Board of Directors. -Approve emergency related expenditures. -Coordinate CMD-internal meetings (phone conferences and/or face-to-face meetings at treatment plants or other locations) -Prepare and coordinate public notifications and health advisories. -Provide coordination and oversight of activities with agencies other than CDPHE. -Provide information to residents and media.
Board of Directors	-Approve major emergency repairs (particularly when there are alternative solutions). -Ratifies emergency expenditures, including obtaining approvals from a majority of board members.

Notification Responsibilities & Procedures

- **Alert state drinking water and health agencies.**

Responsibility:	ORC
Procedures:	-Call CDPHE incident reporting line.

- **Alert local law enforcement, if necessary.**

Responsibility:	ORC
Procedures:	-Contact Colorado Springs Police Department -Contact El Paso County Sheriff -Coordinate reverse 911 notifications, if necessary and available.

- **Contact service and repair contractors.**

Responsibility:	ORC
Procedures:	-Will Contact whichever service and repair contractors CMD uses depending on the situation at hand. -Coordinate with Board as necessary to authorize emergency expenditures.

- **Contact neighboring water systems, if necessary.**

Responsibility:	ORC
Procedures:	-Will contact Colorado Springs Utilities, Woodmen Hills, and/or Meridian Ranch depending on the situation at hand.

- **Notify water system customers of potential water shortage or issuing health advisories.**

Responsibility:	District Manager
Procedures:	-Coordinate with operations and the Board. -Write public notice or health advisory. These may include: • Conservation Orders • Water Use Advisories – “boil order” vs. “do not drink” vs. “do not use”. -Post notices on the CMD website and distribute to residents (via email, regular mail and/or hand distribution). -Notify local homeowners associations. -Notify CDPHE of any health advisory and related issues. -Provide copies of notices to operators for posting within the district. If necessary, arrange for signs to be posted at key points in the district.

- **Brief local media, if necessary.**

Responsibility:	District Manager
Procedures:	-Respond to media requests for information. -Coordinate and/or participate in any press conferences if necessary.

Section 4. Emergency Contact Information

District Representatives			
Department / Job Title	**General Contact Info**	**Individual Contacts**	**Comments**
District General Manager	(o) 719-597-5080 x 0119 (c) 719-322-4339	Brown, Kevin	
Water Treatment / Distributions (ORC)	(o) 719-597-5080 x 0035 (c) 719-313-8135	Mevis, Matthew	
Water Treatment / Distributions Lead Operator	(o) 719-597-5080 (c) 719-439-9648	Kidwell, Preston	
Wastewater Treatment WRF/ Collections (ORC)	(o) 719-259-1155 (c) 719-332-5511	Watkins, Joshua	
Wastewater Treatment WRF / Treatment Lead	(o) 719-259-1155 (c) 719-464-9153	Bates, Solomon	
Collections Lead	(o) 719-259-1155 (c) 719-306-9640	Keeney, Adam	
Water Operator	(o) 719-597-5080 (c) 719-491-0417	Cuchiara, Mark	
System Specialist	(o) 719-597-5080 (c) 719-491-0420	Simmons, Lawrence	General maintenance.
District Engineer	(o) 719-597-5080 x 0032 (c) 719-330-8042	Slocum, Troy	
Assistant Engineer	(o) 719-597-5080 x 0031 (c) 719-517-9289	Zembles, Brandon	
Control System Engineer	(o) 719-597-5080 x 0169 (c) 719-401-8637	Vogel, Noah	Programming, trouble shooting.
Pretreatment Coordinator	(o) 719-597-5080 x 0118 (c) 719-499-3277	Drennan, Tyler	Industrial, business regulation enforcement.
Safety Coordinator	(o) 719-597-5080 x 0030 (c) 719-216-6514	Gatlin, David	

District Representatives

Department	General Contact Info	Individual Contacts	Comments
Golf Course Superintendent	(c) 719-472-4613	Ragsdale, Phillip	
Golf Course Assistant Superintendent		Vacant	
District Administrative Supervisor		Vacant	
District HR Administrator	(o) 719-597-5080 x 0127	Hughes, Connie	
District Accountant	(o) 719-597-5080 x 0120	Wells, Julie	

Water Treatment / Distribution - Personnel Information

Job Title	Name	Individual Contacts	Job Duties and Responsibilities
Water Operator	Cuchiara, Mark	(c) 719-491-0417	Operations
Water Operator	Forbes, Sean	(c) 719-322-3139	Operations
Water Operator	Heet, Maximus	(c) 719-663-9425	Operations
Water Operator	Kondly, Josh	(c) 719-741-0967	Operations
Water Operator	Meininger, Dan	(c) 719-685-6797	Operations
Water Operator	Morrison, James	(c) 719-321-3864	Operations
Water Operator	Pineda, Jario	(c) 719-606-9081	Operations

Wastewater Treatment WRF / Collections- Personnel Information

Job Title	Name	Individual Contacts	Job Duties and Responsibilities
WRF Utility Operator	Arceneaux, Anthonio	(c) 719-413-3287	Operations
WRF Utility Operator	Crabill, Adam	(c) 719-521-8701	Operations
WRF Utility Operator	Drury, Brian	(c) 719-413-3291	Operations
WRF Utility Operator	Flores, Ian	(c) 719-413-3289	Operations
WRF Utility Operator	Hinkley, Matt	(c) 719-413-3283	Operations
WRF Utility Operator	Hirsch, Jesse	(c) 719-521-8721	Operations
WRF Utility Operator	Hooper, Sonny		Operations
WRF Utility Operator	Kaslan, Kris	(c) 719-323-7145	Operations
WRF Utility Operator	Keeney, Adam	(c) 719-306-9640	Operations
WRF Utility Operator	Leck, Robert	(c) 719-237-1481	Operations
WRF Utility Operator	Solomon, Bates	(c) 719-464-9153	Operations
WRF Utility Operator	Zirnheld, Chris	(c) 719-237-4075	Operations

District - Personnel Information			
Job Title	**Name**	**Individual Contacts**	**Job Duties and Responsibilities**
District Operator	Banuelos, John	(c) 719-828-3551	District / Customer Service
District Operator	Brown, Dino	(c) 719-313-2621	Inspections & Locates
District Operator	Hernandez, Rene	(c) 719-726-2000	District / Customer Service
District Operator	Meyer, Len	(c) 719-491-0419	Inspections & Locates

Administration – Customer Service Personnel Information			
Job Title	**Name**	**Individual Contacts**	**Job Duties and Responsibilities**
Billing Specialist	Galbraith, Heather	(o) 719-597-5080 x 0126 (c) 719-500-1310	
Customer Service Technician		(o) 719-597-5080 x 0028	
Customer Service Technician	Carpenter, Megan	(o) 719-597-5080 x 0110	
Customer Service Technician	Matz, April	(o) 719-597-5080 x 0125	

Parks - Personnel Information			
Job Title	**Name**	**Individual Contacts**	**Job Duties and Responsibilities**
Parks Superintendent	Ross, Lecil	(c) 719-322-4345	Maintenance
Parks Maintenance	Rivera, Gabriella	(c) 719-466-0243	Maintenance

First Responders and Government Agencies			
Organization or Department	**General Contact Info**	**Individual Contacts**	**Comments**
Colorado Springs Police – local law enforcement	911 719-444-3140 (non-emergency)		Tutt Ave. Co. Spgs. Station
El Paso County Sheriff and County hazmat	911 719-390-5555 (non-emergency)	Hazmat contacts: Richard Heaverlo 719-575-8403	
Colorado State Patrol	911 719-635-0385 (non-emergency)		Quail Lake Lp. Co. Spgs. Station.
Utility Notification Center of Colorado	811 1-800-922-1987 http://www.co811.org www.uncc.org		Federally mandated national "call before you dig" number to locate underground utilities
Colorado Springs Fire Department – and emergency medical services	911 719-385-5950 (non-emergency)		
Cimarron Hills Fire Department	911 719-591-0960 719-591-0996 (fax)	Fire Chief: Andrew York (c) 719-437-0668	Fire Departments are dispatched by El Paso Co. Sheriff's Office
Black Forest Fire & Rescue	911 719-495-1400 (24 hrs.)		
Falcon Fire Protection Department	719-495-4050		Capital Dr. Co. Spgs. Station
Ellicott Fire Department	719-683-7211 (24 hrs.)		
Colorado Department of Public Health and Environment (CDPHE) – state regulatory agency	Incident Reporting 877-518-5608		24 Hour toll free, spills and drinking water emergencies
	Water Quality Control Division 303-692-3500 (main) www.cdphe.state.co.us/wq	Paul Hanson, PE Senior Field Engineer Field Services Section 719-295-5074 Paul.hanson@state.co.us	
	Main Campus 4300 Cherry Creek Dr. South Denver, CO 80246-1530 303-692-2000 800-886-7689 www.cdphe.state.co.us		

First Responders and Government Agencies			
Organization or Department	**General Contact Info**	**Individual Contacts**	**Comments**
	Office of Emergency Preparedness and Response 303-692-2030 Cdphe.co.train@state.co.us www.cdphe.state.co.us/epr		
El Paso County – County government and services	Department of Transportation 3275 Akers Drive. Colorado Springs, CO 80922 719-520-6460 719-520-6879 (fax)		Road cuts and permits, Right-of-ways
	Environmental Division 3255 Akers Dr. Colorado Springs, CO 80922 719-520-7879 719-520-7827 (fax)	Kathy Andrew Division Manager kathyandrew@elpaso.com	Focuses on natural resources, household waste, and environmental compliance
	Public Health 1675 W. Garden of the Gods Rd., Suite 2044 Colorado Springs, CO 80907 719-578-3199 healthinfo@elpasoco.com www.elpasocountyhealth.org		
	Office of Emergency Management (OEM)	719-575-8422 (24hr) 719-575-8400 non-emergencies	Facilitate access to areas during disasters or storms
Colorado Department of Local Affairs (DOLA) **State Agency**	Division of Emergency Management 9195 E. Mineral Ave., Suite 200 Centennial, CO 80112 720-852-6600 720-852-6750 (fax) Dola.helpdesk@state.co.us		Also has other local government services
	Division of Local Government 1313 Sherman St., Room 521 Denver, CO. 80203 303-866-2156 303-866-4819 (fax) Dlg.helpdesk@state.co.us		
Environmental Protection Agency (EPA) – U.S. regulatory agency	Safe Drinking Water Hotline 1-800-426-4791 Tools and Educational Info Water.epa.gov/drink/index.cfm		

Adjacent Water Systems			
Organization or Department	**Name & Position**	**Contact Info**	**Comments**
Colorado Springs Utilities (CSU)	Sean Higbee Water Operations	111 S. Cascade Ave. Co. Spgs. CO 80903 (o) 719-668-4595 (c) 719-649-6552	
	Water Operations	(o) 719-668-4570	24-hour line
	David Mora Dist. Water Quality	(o) 719-668-4570	
Woodmen Hills	JD Shivvers Water Manager Wally Eaves Wastewater Manager	8046 Eastonville Rd. Falcon, CO 80831 (o) 719-495-2500	WWTP 719-491-1849
Meridian Services Metropolitan District	Sean Dearborn	11886 Stapleton Dr. Falcon, CO 80831 719-684-4761	
Ellicott Utilities Co, LLC	Phillip Cromwell Operator	18353 Hwy. 94 Co. Spgs. CO 80930	

Utilities			
Organization or Department	**Name & Position**	**Contact Info**	**Comments**
Colorado Springs Utilities (CSU) – electric and natural gas utility		111 S. Cascade Ave. Co Spgs. CO 80903 (o) 719-448-4800	
Mountain View Electric Association (MVEA) – electric utility		11140 E. Woodmen Rd. Falcon, CO 80831-8127	719-495-2283 719-495-3014 (fax)
CenturyLink – telephone company		3150 New Center Pt. Co. Spgs. CO 80922	719-597-9519
Utility Notification Center of Colorado	811 1-800-922-1987 http://www.co811.org www.uncc.org		Federally Mandated national “call before you dig” number to locate underground utilities

Industry Organizations

Organization or Department	General Contact Info	Individual Contacts	Comments
American Water Works Association (AWWA)	6666 W. Quincy Ave. Denver, CO 80235 303-794-7711 or 800-926-7337 303-347-0804 (fax) www.awwa.org		CMD is a system member
Colorado's Water/Wastewater Agency Response Network (Co-Warn)	CDPHE-WQCD 4300 Cherry Creek Dr. South Denver, CO 80246-1530 303-908-7519 (Kyra Gregory) 1-877-518-5608 (24-hour emergency)	Kyra Gregory, CoWarn CDPHE Liaison Kyra.gregory@state.co.us	Colorado "utilities helping utilities." CoWarn is administered by CDPHE and DOLA
Colorado Rural Water Association	176 W. Palmer Lake Dr. Pueblo West, CO 81007 719-545-6748 719-545-6788 (fax) www.crwa.net		
Colorado State University (CSU) Extension – El Paso County	Elpaso.colostate.edu www.ext.colostate.edu/drought/water.html www.ext.colostate.edu/links/linkdisa.html	Barbara Bates, Director 305 S. Union Blvd. Colorado Springs, CO 80910 719-520-7675 Barbara.bates@colostate.Edu	
Cybersecurity and Infrastructure Security Agency (CISA)	CISA Central 24x7: 1-888-282-0870 www.cisa.gov	Charlie Marmon-Colorado Coordinator: 303-362-3602 / Edward.marmon@cisa.dhs.gov Kindra Brewer-Colorado Advisor: 719-281-5605 / Kindra.brewer@cisa.dhs.gov	

Customers / Out of District

Organization or Department	General Contact Info	Individual Contacts	Comments
Ellicott School District 22	322 So. Ellicott Hwy Calhan, CO 80808 719-683-2700	Maintenance Dave Sanger (c) 719-439-9715	
Antelope Acres	719-499-9993	Richard Cromwell	
Harding Nursery	719-491-5411	Terry Shaw Shawn Harding	
Schriever Space Force Base	719-567-2300		
Schriever Space Force Base Utility Manager	719-567-7122	Abe Irshid	

Customers / Out of District			
Organization or Department	**General Contact Info**	**Individual Contacts**	**Comments**
Peterson Space Force Base	719-556-7632	Dan Rodriquez Thomas Thompson	21 CES Security Manager
Woodmen Hills MD	(o) 719-495-2500 (c) 719-491-6282 719-491-1849	Gene Cozzolino WWTP Jerry Jacobson	
Meridian Services Metropolitan District	Sean Dearborn	719-684-4761	

Local Media			
Organization or Department	**General Contact Info**	**Individual Contacts**	**Comments**
The Gazette Colorado Springs regional newspaper	30 S. Prospect St. Colorado Springs, CO 80903 719-632-5511 www.gazette.com		Daily publication
KKTV Colorado Springs TV Station	3100 North Nevada Colorado Springs, CO 80907 (o) 719-634-2844 Fax – 719-632-0808 News Fax – 719-634-3741 www.kktv.com		Local CBS affiliate
KOAA Colorado Springs TV Station	530 Communication Circle, Suite 100 Colorado Springs, CO 80905 719-632-5030 www.koaa.com		Local NBC affiliate
KRDO Colorado Springs TV Station	399 S. 8th Street Colorado Springs, CO 80905 www.krdo.com		Local ABC affiliate
KXRM Colorado Springs TV Station	560 Wooten Rd. Colorado Springs, CO 80915 719-596-2100 www.fox21news.com		Local Fox affiliate

Section 5. Response to Emergencies

The district has defined three levels of emergency: operations-managed, district-managed and district-external (all defined below). In all emergencies, there is a series of general steps to take:

1. Analyze the type and severity of the emergency.
2. Take immediate actions to save lives.
3. Take action to reduce injuries and system damage.
4. Make repairs based on priority demand, and
5. Return the system to normal operation.

A. Operations-Managed Emergencies

Operations-Managed emergencies include customer outages as well as many distribution systems leaks and equipment failures. Corrective actions are within operations' expertise and are managed by operators, although they may be time-sensitive and require out-of-cycle approval of expenditures (i.e., emergency approval prior to a board meeting with subsequent ratification at the next board meeting). Other district representatives may provide help or support.

Distribution or Transmission Line Break	
Assessment	-Determine extent of break (how much water is being lost) and urgency of repair required (potential damage being caused). -Determine if there is a danger to structures or the community. -Identify location of break, using any or all of the following methods: • Sight (water surfacing, depressed areas, unexpected damp areas) • Monitoring differences in flows between flow meters • Leak detection services (including sound or gas)
Immediate Actions	-Close necessary valves to isolate the leak. -If transmission line breaks, turn off appropriate wells and booster pump stations. -Set up appropriate traffic control, contact El Paso County if road closure is required. -Make the necessary repairs.
Notifications	-The District Manager if necessary and practical, notify impacted residents through district site and media as to why there is no water.
Follow-up Actions	-Take bacteriological samples to ensure water is safe for consumption. -Check settings for PRVs that are uphill from any distribution system leak.

Power Outage	
Assessment	-Determine which district facilities are impacted.
Immediate Action	-The ORC confirms critical facilities generator is operational. Initiate generator start-up checklist. Develop generator fueling plan through outage (fuel type, fuel hrs., designated personnel in charge of refueling operation)
Notifications	-The District Manager will determine if the Board of Directors need to be notified. -The ORC coordinates with power utility for expected restoration priorities and timing.
Follow-up Actions	-Verify that power interruptions or surges have not impacted controls.

Equipment Failure	
Assessment	-Determine if equipment failure has impacted on the quality of water delivered to the tanks and/or distribution system. -Identify failed equipment or components. -Determine if sensors and/or alarms are working correctly (no false signals).
Immediate Actions	-If necessary, take impacted treatment unit off-line and bring other treatment units on-line. -Check tank water levels. -Determine cause and formulate remediation plan. -If necessary, implement a manual monitoring schedule until monitoring equipment is repaired.
Notifications	-Notify CPDHE and incorporate CDPHE requirements into notification and remediation plan. -Notify the Board of Directors. Obtain any emergency spending authorization needed. -If necessary, notify residents.
Follow-up Actions	-Purchase repair parts or schedule service as necessary. -If necessary or directed by CDPHE, take chlorine and bacteriological samples in the distribution system to ensure water is safe to drink.

B. District-Managed Emergencies

District-Managed emergencies require response from operations, management, and board members ("all hands-on deck"). These emergencies can be handled with district resources, including working through business relationships with vendors or adjacent water districts.

Drought or Reduction of Source Water Availability	
Assessment	-Estimate production capacity of wells, including potential recovery time needed for aquifers. -Determine capability for wells/booster pump stations to meet demand, including seasonal demand and considering upcoming weather.
Immediate Actions	-Establish monitoring plan for tank levels and water production. -If necessary, put water restrictions in place considering alternatives such as: • Limited outdoor watering with limited schedules (alternating days based on house numbers) • No outdoor watering • Rotating outages through neighborhoods. -Determine necessity of obtaining water from alternative sources, including: • Purchase of water from Colorado Springs Utilities (implementing connection per standard operating procedures) • Trucking in water from other sources -If water restrictions (conservation orders) are instituted, establish conditions under which they will be lifted and/or date on which they will expire.
Notifications	-Notify residents in accordance with communication plan. -If necessary, notify CDPHE.
Follow-up Actions	-Continue monitoring water production and tank levels. -Modify water restrictions as conditions change.

Tank Failure	
Assessment	-Determine extent of tank failure and potential remediation.
Immediate Actions	-Determine if there is a danger to the surrounding community. -Implement emergency "no tank" operating procedures, including: • Getting emergency, temporary tanks in place • Changing monitoring and alarms to accommodate smaller capacity of emergency tanks. -Begin repair work on tank. -Determine if water use restrictions are needed.
Notifications	-The District Manager, If necessary, notify customers.
Follow-up Actions	-Complete tank repairs. -Return temporary tanks to vendor.

Vandalism/Criminal Activity/Terrorism	
Assessment	-Assess any damage to determine if water, facilities, or customers are at risk. If an external threat has been received, record and document all information related to the threat.
Immediate Actions	-Turn off valves or facilities, if necessary, to prevent risk to customers and/or damage to district property. -If SCADA/control systems are under attack, disconnect all remote access, reload programming, and implement local monitoring procedures. -Do not disturb the site if it may be a possible crime scene. If necessary, establish a security perimeter. -Gather all parties in an emergency meeting to determine if water supplies and residents are at risk and to decide on a game plan. -Record damage (including pictures and date/time events occurred).
Notifications	-Superintendent to notify law enforcement and state agencies (including CPDHE) as appropriate. -The District Manager notify Board of Directors. If necessary, notify residents.
Follow-up Actions	-Superintendent completes any activities required by law enforcement or State agencies.

Natural Disaster (Flood/Earthquake/Avalanche/Tornado/Forest Fire)	
Assessment	-The ORC determines which (if any) district facilities are impacted by the natural disaster. -Evaluate extent of damage to district facilities. -Determine if primary or secondary flooding has caused water contamination. If appropriate, tour entire district to identify potential risks to distribution system and residents' water supply.
Immediate Actions	-If necessary, turn off units and close valves to isolate damage and protect water supplies, water distribution and district facilities. -If necessary, establish a security and safety perimeter. -Gather all parties together for planning meeting, and to determine corrective actions.
Notifications	-Notify CDPHE and residents.
Follow-up Actions	-Begin any needed repairs. -Complete any activities required by CDPHE. -Complete the plan of action that was decided in the planning meeting.

Hazardous Materials Spill or Chemical Contamination	
Assessment	-Identify location (source) and extent of hazardous materials spill and/or chemical contamination. -Cordon off the area to people and animals. -Determine if district has control over the source of the contamination. -If contamination is from an identified source outside the control of the district, identify the party having control of that source. -If practical, identify materials included in the spill.
Immediate Actions	-To the extent possible, isolate district facilities and lines from the contamination source. -If necessary, shut down treatment units to prevent system contamination. -Begin appropriate clean-up activities, including contacting and engaging vendors who specialize in cleaning contamination.
Notifications	-If HAZMAT Spill, call 911 to notify Fire Department. -Notify CDPHE (incident line). -Notify CMD Pretreatment Coordinator. -Notify residents.
Follow-up Actions	-Ensure all precautions were taken during clean-up (for all activities under district control). -Review remediation actions taken by others and identify actual and potential risks to the district and its water supply. -Identify residual chemicals and determine requirements for ongoing remediation (w/ timeframes).

Multiple Failures	
Assessment	-Identify the contributing failures. -Conduct assessment activities for each failure.
Immediate Actions	-Take actions appropriate for each activity, giving priority to actions that will protect lives, public health, and district facilities. -If necessary, pull in additional resources (people and contractors) to fully implement needed actions.
Notifications	-As appropriate, notify CDPHE, law enforcement, customers, and others. -Establish communication plan for all relevant parties.
Follow-up Actions	-Establish plan(s) for correction, remediation, monitoring, and close-out of problems. -Monitor activities until all contributing failures are corrected.

Access	
Assessment	-Determine facilities impacted.
Immediate Actions	-Identify alternate routes to impacted facilities. -Identify need for debris clearing supplies or equipment needed to help with debris Clearing. This includes safety items/personal protective equipment, chainsaws, and debris earth moving equipment. Minimum **PPE Required: eye protection, gloves, hearing protection, and safety shoes**.

Identification badges	-Provide personnel with an official utility ID for access through police barricades or hazmat contaminated zones. Implement identification program for first responders,
Notifications	-Notify law enforcement and state agencies as appropriate. -If necessary, notify residents.
Follow-up Actions	-Complete any activities required by law enforcement or state agencies.

Physical Security	
Access control procedures-	-Entry alarm system installed, key access, access card or pin entry required to access main office building. Alarm intrusion detection system and key access to facilities in place.
Evidence Protection	-Cordon area of physical tampering for evidence collection by law enforcement. -Review security cameras for evidence.
Security Culture	-Report all suspicious activity to the Superintendent. Utilize “See Something, Say Something” when unsure of physical security occurrences.
Follow-up Actions	-Complete any activities required by law enforcement or state agencies.

Cyber Security	
Assessment	-Compromised computers
Immediate Actions	-If possible, disconnect compromised computers from the network to isolate breached components and prevent further damage, such as the spreading of malware.
Assess procedure	-Assess any damage to utility systems and equipment, along with disruptions to utility operations.
Notifications	-Notify Colorado ITC, LLC representative will initiate recovery protocols.
Implementation processes	-Implement actions to restore operations of mission critical processes (e.g., switch to manual operation if necessary) and provide public notification (if required).
Documentation	-Document key information on the incident, including any suspicious calls, emails, or messages before or during the incident, damage to utility systems, and steps taken in response to the incident (including dates and times).

C. District-External Emergencies

District-External emergencies are beyond the capabilities of CMD to handle. These may include emergencies that originate outside the district.

Area-wide Emergency or Threat	
Assessment	-Identify area-wide emergency. -Identify potential impact to district. -Identify district resources that may be applied to the district.
Immediate Actions	-Contact appropriate emergency response organizations, including CDPHE, Co-Warn, Colorado Springs Police, and/or El Paso County Sherriff. -Hold emergency meeting to identify potential actions. Establish plans, as appropriate.
Notifications	-If necessary, notify customers.
Follow-up Actions	-Continue coordination with emergency response organizations. -Implement CMD-specific actions as per plans.

D. Returning to Normal Operation

The district will be considered as having returned to normal operations when all facilities are running as normal and when all CMD representatives have returned to performing their regular job functions.

Action	Description and Actions
Return facilities to normal operations.	-Bring all facilities back on-line. -Reverse any temporary programming or configurations made to address emergency. -When returning to normal operations, CMD will work with CDPHE and follow all regulatory guidelines, including but not limited to, taking all required samples, following plant start-up procedures and proper notifications.
CDPHE Notifications	-Notify CDPHE in accordance with CDPHE requirements and consistent with the type of emergency.
Customer Communications	-Update customers on status of emergency -When appropriate, lift (or let expire) health advisories, conservation orders or other notices.
Other Communications	-If necessary, update law enforcement, media, and other organizations.

Conduct "After Action" Review	-Review emergencies, including cause and actions taken. -Identify and implement changes to procedures, if necessary. -Identify potential system improvements that could prevent or mitigate emergencies or could improve responsiveness in case of emergency. -Depending on cost, implement improvements or incorporate recommendations into Capital Improvement Plan. -Identify additional tools or spares that should be kept on hand. Purchase, if necessary, with authorization of board at next board meeting. -Track and report on all purchases and actions until completed.

Section 6. Locations of Keys, Tools & Documents

Locations of Relevant Keys, Tools & Documents										
Resource	**District Manager**	**Superintendent**	**Operator in Responsible Charge (ORC, Water and Wastewater)**	**Water Treatment / Distributions Operations Team**	**Wastewater Treatment / Collection Operations Team**	**Distribution / Collections Maintenance Team**	**SCADA Specialist**	**Safety Coordinator**	**Engineering Department District Office**	**Facility Sites**
Keys to District Facilities	x	x	x	x	x	x	x	x	x	
Tools & Equipment:										
• Water Quality Test Equipment			x	x	x					
• Fire Hoses, Backflow Preventer, Meter				x	x	x				
• Backhoe, Leak Repair Equipment						x				
Documents:										
• Emergency Response Plan	x	x	x	x	x	x	x	x	x	
• District Maps	x	x	x	x	x	x	x	x	x	
• Site Plans and Facility “As-built” Engineering Drawings									x	
• Operations & Maintenance Manuals		x	x	x	x	x	x	x	x	x
• Safety Data Sheets (SDS)			x	x	x	x		x	x	x

Appendices

Appendix A. Board Member Contact Information

Name	Title	Email
Dan Wall	President	719-433-1461 dan.wall@cherokeemetroboard.org
Jeff Bandy	Secretary	jeff.bandy@cherokeemetroboard.org
Kim Hale	Treasurer	kim.hale@cherokeemetroboard.org
Bonnie Hunter	Director	bonnie.hunter@cherokeemetroboard.org
Vacant	Director	

Appendix B. Vendor Information

Service / Repair Vendors			
Service	**Company**	**Individual Contacts**	**Comments**
Authorized Testing Laboratory	El Paso County Dept. of Health 1675 W. Garden of the Gods Rd., Suite 2044 Colorado Springs, CO 80907 719-578-3199		
	Colorado Analytical Laboratories, Inc. www.coloradolab.com Brighton Laboratory 240 So. Main St. Brighton, CO 80601 Lakewood Laboratory 12860 W. Cedar Dr. Unit 100A Lakewood, CO 80228	303-659-2313 303-659-2315 (fax)	
	Accutest Laboratories 4036 Youngfield Street Wheat Ridge, CO 80033-3862 303-425-6021 303-425-6854 (fax) www.accutest.com		
	Pueblo City County Health Dept. 101 W. 9th Street Pueblo, CO 81003 719-583-4300		
Excavation	Chiddix Excavating 8030 Industry Rd. Colorado Springs, CO 80939 719-550-1810		
	Pate Construction 87 N. Mission Dr. Pueblo, CO 81007 719-647-0463	Erik 719-415-0327	
	Frazee Construction 2875 E. Las Vegas St. Colorado Springs, CO 80906 719-392-3443	Jeremy 719-492-8051	

Service / Repair Vendors			
Service	**Company**	**Individual Contacts**	**Comments**
	Kempton Construction 3125 Gil Johnson Pt. Colorado Springs, CO 80922 719-597-5319	Brandon 719-237-6761	
	R&R Ditching 4145 Netley Grove Colorado Springs, CO 80907 719-535-9999	Sam 719-492-9999	
Asphalt Repair	Cusic Construction P.O. Box 5656 Colorado Springs, CO 80931 719-382-4663	George 719-491-1261	
Rental Equipment Supplier	Wagner Rents 990 Meadowbrook Pkwy. Colorado Springs, CO 80915 719-309-4570 719-635-1669		
	Blue Line Rental 1490 Valley St. Colorado Springs, CO 80915 719-574-7368		
	Bills Tool Rental 3455 E. Platte Ave. Colorado Springs, CO 80909 719-471-9715		
	Titan Rental 120 N. Troy Hill Rd. Colorado Springs, CO 80916 719-596-2924		
	All Rental Center 4780 Austin Bluffs Pkwy. Colorado Springs, CO 80918 719-599-5118		
Parts Supplier	Colorado Springs Win Water 7821 Red Granite Loop Colorado Springs, CO 80939	Howie 719-572-0800 Emergency 719-641-9430	Back flow devices
	HD Supply 2050 Reliable Cir. Colorado Springs, CO 80906		
	Dana Kepner 640 Aviation Way Colorado Springs, CO 80916 719-578-8733	After Hours 719-499-0542	
	Rampart Supply 1801 N. Union Blvd. Colorado Springs, CO 80909 719-574-5074		

Service / Repair Vendors			
Service	**Company**	**Individual Contacts**	**Comments**
Traffic Control	Midwest Barricade 2760 Delta Dr. Colorado Springs, CO 80910 719-392-3461	Steve cell 719-229-7603	
	Altus Traffic 957 Salida Way Aurora, CO 80011 720-343-2335		
	National Trench Safety 3293 Oakland Street Denver, CO 80010 303-341-4498 303-341-4773 (fax)		
Vehicle	Towing Springs Auto 719-382-0363	Terry	
	Vehicle Repair Bowers 719-596-4818		
Wells & Piping Systems	Hamacher Well Works, Inc. 31800 Hwy 24 P.O. Box 86 Simla, CO 80835	Allen Hamacher 719-541-2460	
	Colorado Pump Service & Supply 511 S. Gilbert St., Unit C Castle Rock, CO 80104	303-688-6462	
	Kunau Drilling 23945 Lucky Lane Calhan, CO 80808	719-683-3720	
Meters & Meter Services	National Meter & Automation, Inc. 7220 S. Fraser St. Centennial, CO 80112 877 212-8340 303-339-9100 303-649-1017 (fax)		Badger back flow devices Leak detection service Itron and Mini Mobile
Chemical Supplier	DPC Industries Hudson, CO 303-536-4000 303-536-4004 (fax)		Liquid sodium hypochlorite Ellicott Springs
	Applied Products Groups 23623 N. Scottsdale Rd., Suite D-3270 Scottsdale, AZ 85255 480-595-9739 480-595-1633 (fax)	Devry Faddis 602-538-0127 dfaddis@apgwater.com	Calcium hypochlorite Sundance and 048

Service / Repair Vendors			
Service	**Company**	**Individual Contacts**	**Comments**
	Brenntag	Jason Yarbro (o)303-427-2727 (fax) 303-427-2091 Brenntag.com	
	DEWCO 1841 Wadsworth Blvd Lakewood, CO 80214 303 232-6861 303 232-3472 (fax)	Don Taylor (c) 719-330-7764 dtaylor@dewcopumps.com	Sundance SeaQuest sequestration agent
	US Welding, Inc. 1165 Valley St. Colorado Springs, CO 80915	Ben Williams 719-574-8600	Chlorine cylinders 192
Leak Detection & Locate Service	American Leak Detection Southern Colorado Offices 6510 A S. Academy Blvd. #302 Colorado Springs, CO 80906 719-520-5325 www.americanleakdetection.com		Also see National Meter & Automation, Inc. under Meters & Meter Services
Line Locators Metal Locators	Intermountain Sales 3792 S. Lipan St. Englewood, CO 80110 303-762-1070 800-373-3212		
Location Flags, Paint, Whiskers	Blackburn Mfg. Co. PO Box 86 Neligh, NE 68756 800-942-5816		
Diesel Fuel	Chief Petroleum 301 S. 10th St. Colorado Springs, CO 80904 719-473-7760		
Chemical Feed Equipment	Flowmotion Systems Inc. 800-909-3569 716-691-3941 www.flowmotionsystems.com		Sundance calcium hypochlorite feed system
	Hammonds Technical Services Inc. 15760 W. Hardy, Suite 400 Houston, TX 77060 281-999-2900 281-847-1857 (fax) 800-582-4224		048 Calcium hypochlorite feed system
	Municipal Treatment Equipment Inc. 17301 W. Colfax Ave., #105 Golden, CO 80401 303-231-9175		192 Chlorinator

Service / Repair Vendors

Service	Company	Individual Contacts	Comments
	DEWCO 1841 Wadsworth Blvd Lakewood, CO 80214 303-232-6861 303-232-3472 (fax)	Don Taylor Cell 719-330-7764 dtaylorAdewcopumps.com	LMI parts and supplies
SCADA & Control	TLECC Timber Line Electric and Control Corp. Morrison, CO 80465 303-697-0440 www.tlecc.net		
Information Technology (IT)	Colorado ITC LLC	Josh List	IT Specialist
Control Valves & PRV's	ISI West 4175 Mulligan Dr. Longmont, CO 80504 970-535-0571 970-535-0572 (fax)	Barb	
Electric Motors	Wazee Electric 4850 Moline St. Denver, CO 80239 303 623-8658 800-299-8658 303-623-2097 (fax)	Clint 303-815-0388	
	Colorado Electric Motor Repair 316 Juanita Street Colorado Springs, CO 80909 719-473-7744		
Pump Repair	Layne Christensen Company 17800 E. 22nd Ave Aurora, CO 80011 303-755-1281 303-755-1236 (fax) www.layne.com	Brian W. Dellett	
	Colorado Pump Service & Supply 511 S. Gilbert St., Unit C Castle Rock, CO 80104 303-688-6462		
	Kunau Drilling 23945 Lucky Lane Calhan, CO 80808 719-683-3720		
Crane	Don's Crane Service 719-421-9178		
Portable Restroom Rental	United Site Services	800-864-5387	
	24 Hr. Toilet Rental	719-387-7280	

Service / Repair Vendors			
Service	**Company**	**Individual Contacts**	**Comments**
	S&B Porta-Bowl Restrooms	888-812-3059	

Appendix C. Key and Access Information

KEYS:

The district uses multiple codes, keys to access all the gates and doors at the tanks, pump stations, and wells to list them all separately.

DOOR, GATE, TANK ACCESS AND ALARM CODES:

Contact ORCs, and District Personnel.