

Len Kendall

From: Kay Liggett <kkliggett@gmail.com>
Sent: Tuesday, July 24, 2018 10:38 PM
To: Len Kendall
Subject: proposed rehab center on Woodmoor Drive

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YES! It's time to admit that rehab is part of every family's experience. Let's welcome them into our neighborhood as an essential service for this community.

Kay Liggett
19930 W Top O the Moor Dr

Len Kendall

From: Barbara Kimble <bjkimble@comcast.net>
Sent: Saturday, July 28, 2018 9:06 AM
To: Len Kendall
Subject: rehap center

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I would support the Ramada Inn becoming a rehabilitation center. I think we need to help others and this would be one way to do so.

Barbara Kimble

Len Kendall

From: Craig Dossey
Sent: Monday, August 6, 2018 3:42 PM
To: Nina Ruiz; Len Kendall
Cc: Mike Hrebenar
Subject: Fwd: Controversial Sunshine Behavioral Center

FYI

Craig Dossey
Executive Director
El Paso County Planning and Community Development Department
2880 International Circle
Colorado Springs, CO
80910
(719) 520-6300 (main)
(719) 520-7941 (direct)
Sent from my iPhone

Begin forwarded message:

From: Darryl Glenn <DarrylGlenn@elpasoco.com>
Date: August 6, 2018 at 1:31:37 PM MDT
To: Craig Dossey <craigdossey@elpasoco.com>
Subject: Fwd: Controversial Sunshine Behavioral Center

Regards,

Darryl Glenn, Lt. Col (Ret), MBA, JD.
President
El Paso County Commissioner District #1
(719) 520-6411
Darrylglenn@elpasoco.com

Begin forwarded message:

From: Terri Hayes <Terri@TriLakesChamber.com>
Date: August 6, 2018 at 12:17:45 PM MDT
To: "darrylglenn@elpasoco.com" <darrylglenn@elpasoco.com>, 'Paul Lundeen' <paul.lundeen.house@state.co.us>
Subject: Controversial Sunshine Behavioral Center

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I wanted to pass onto you the information that the CEO shared with me, in regards to the questions being asked on social media. This was about 7-10 days ago, so there are more questions now, but he will answer them in the public meeting. Given the illegal activity problems the Ramada has had, apparently with no residents being aware of it, this new facility will put the money needed, into it. The worse scenario to me, is for it to continue like it is currently or even worse, shut down because the current owners could not make it. An empty hotel, with our increased homeless population up here, is a recipe for disaster.

A brief overview would be, it is a high end, volunteer in-patient, rehab facility. No court ordered patients, no patients being dragged there by their family. Only those who pass their interview process and who truly want to get better. Approx 65% are alcoholics, 15% opioids, and the rest of the 20% make up a bunch of other addictions all added together.

Let me know if you have any questions. Please feel free to attend our community meeting on Wed, 6-8pm. Currently it is going to be at the Chamber, but we are looking to move it to the Dist 38 Admin facility, to accommodate potentially larger numbers.

Let me know if you have any questions.

1 Isn't this just another Methadone clinic?

- This site is not a Methadone Clinic and will never become one in the future. This site will become an Inpatient Rehabilitation Facility. The center will be licensed by the Colorado Department of Human Services and will provide counseling and therapeutic treatment services in an inpatient setting. Our site will not provide methadone and will not provide outpatient services in any form.

2 Why here? Why is Monument/ Tri-Lakes area attracting these types of businesses?

- El Paso county has an immense need for treatment services, the county does not have enough treatment providers to meet the needs of its population. The county allows for inpatients facilities under its zoning code definitions for "Rehabilitation Facility" and the areas where these are allowed is minimal. This is a state and county issue that needs to be solved, one client at a time. There is no giant snap our fingers fix, nonetheless, I have been praying for one.

3 Will kids be in danger when walking on the trails behind the property?

- Children and other adult community members will not be in danger because they are near this property. This facility will be a voluntary program that does not utilize involuntary commitments for the mentally unstable and does not house criminals under deferred sentencing programs. The individuals that are being accepted into this program must meet strict admission criteria to ensure they appropriate for this program and want the help this facility provides. Our clients are good people from the surrounding communities who are struggling, they are not criminals. In addition to these factors this property will have a privacy fence that will keep residents and hikers from interacting with one another. The previous hotel posed a threat to community safety due to the transient nature associated with a hotel so close to major highway.

- 4 Will there be people drinking and doing drugs in the area, who are patients of yours?
- There will not be people using any mind altering substance on these premises. As stated in our letter of intent the residents of this program are people who actively want to get better and receive the services we provide. In addition to this our program staff provide active monitoring to ensure our patients are not affected by outside influences. Our patients are local community members who want and need help in a safe and understanding setting. Local communities often underestimate the need that is present because of the stigma associated with asking for help. Rarely do people realize how their loved friends and family members are actively struggling with alcohol and drug issues.
- 5 What is the percentage of people you treat (alcoholics, opioid addictions, etc.)?
- The analysis of patients primary issues are reflective of the type of persons we treat within the community. The large majority of our population have a primary diagnosis of alcohol abuse at 65. Opiates that primarily include prescription drugs make up the next highest category at 15%. All other substances combined make up that the final 20%.
- 6 What is your success rate in treatment and how do you measure that?
- Our success rates are measured through a quantifiable outcome measurement database that is facilitated through Mclean Hospital called E-Basis 24. In order to interpret our success rate data we take periodic interview data during the patients stay and measure the decrease in symptoms based on the services they receive. This data has shown that our centers out perform 85% of other treatment providers in our success rates.
- 7 How can you go in so close to a daycare and schools?
- When looking at our stated admission criteria contained in our letter of intent the population we serve poses no threat to the schools and daycare. Currently there is a licensed outpatient facility that is located closer to the schools and daycare than this facility will be. The inpatient nature of our facility coupled with our requirement for willful participation negate any safety hazard. The perceptions of certain individuals and their fears are often based on lack of understanding and stigma associated with this field. Facilities like these are designed to help the members of the community live a better life and thereby reduce crime and increase safety.
- 8 What is the difference between your facility and residential facilities?
- Residential facilities are very different from an inpatient Rehabilitation Facility. Residential facilities are often just homes with minimal supervision that are located in neighborhoods and clients are transported to an off-site to receive services. Settings such as these do not provide a complete framework for supportive services that can help individuals to the fullest extent possible. These homes are often ran more as an outpatient living environment rather than as a full inpatient facility with the associated professionals working on site.
- 9 Traffic concerns. It is stated in your company's input that traffic will be less than is currently there. What if there are more visitors than anticipated? How does that work?

- As stated in the letter of intent traffic will be less than what the current hotel provides presently. Under the previous hotel there are over a hundred rooms and each one can have at least 1 car that comes and goes all hours of the day and night. Under the new facility setup the only vehicles that will be coming in and out of the facility are staff and the occasional visitor. The staff traffic will be minimal compared to the traffic that can be generated by the hotel and will be evenly spread over a 24 hour period. There are parameters setup for visitation traffic. The policies and procedures surrounding visitation at this facility state that visitation is only allowed once it is approved by the administration and the visitation will occur during the patient's 4 week of treatment. Visitation is minimized to allow the patients to focus on their treatment in a calm and secure setting that has minimal distractions.
- 10 Reviews - Someone read where the man took a client off premises in his truck and dropped her off, her mom arrived and she was told her daughter went home? They researched rip off report, yelp, google, indeed, glass door.
- The review is not accurate and we abide by HIPPA laws, so I can't specifically comment. We have received many wonderful letters and emails over the years from clients and their families. You will not see many positive reviews online mainly due to confidentiality — which we understand respect greatly.
- 11 Question from a community member – “The letter of intent is for approx. 151 voluntary patients for substance abuse intervention. This proposal is very different than a methadone dispensary. However, once accepted the letter of intentions do not mean much. The issuing of the license determines what is permitted etc.”
- The type of facility and the level of care provided at each site is established through licensure by the Department of Human Services Office of Behavioral Health. This office regulates and licenses both inpatient facilities and methadone clinics. The inpatient settings are licensed with various levels of care that are described using what is called ASAM criteria. Our facility will be licensed to provide ASAM levels of 3.2 to 3.7 all of which are inpatient levels only. In addition to these facts a methadone clinic which is an outpatient type of facility is not allowed in the county's zoning code so this type of use could not be established anyways.
- 12 Zoning was brought up and it was stated that it was an out of date zone.
- Community members have mentioned that the zoning is out date but in all reality this use is a current need for the county and there must be places where this service can be provided.

It appears that residents do not know how questionable the safety of the current Ramada Hotel is. I called El Paso County to get all the police calls from 1/6/14 thru 7/24/18.

911 calls for the current Ramada Hotel, broken down into broad categories -
#200 People orientated calls - Sexual assault, Domestic Violence, Suicidal Attempt/Check, Child abuse, Drug activity, Harassment, Criminal Trespass, Criminal Mischief, Reckless Endangerment, Suspicious Incident, Disturbance,

Drunk Person, Check welfare, Citizen contact, Citizen check, warrant service, found child, Civil, missing person

#54 Theft, animal, vehicle calls – Theft, burglary, property destruction, fraud, Animal complaint, Animal CTW, repossessed vehicle, motor assist, abandoned vehicle, parking complaint, traffic accident/with injury, caution note entry, found property, Detail

#92 – Assist outside agency calls, Patrol Check calls, Business Check, Service request, Follow up

#25 - 911 hang-up, 911 mis-dial, phone message, information calls

Terri Hayes

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Please consider the environment before printing this e-mail

Len Kendall

From: Kathleen Tomlin <kakenned@gmail.com>
Sent: Tuesday, August 7, 2018 9:42 AM
To: Kathleen Kennedy
Subject: Sunshine Behavioral Health

CAUTION: This email originated from outside the El Paso County technology network. Do not click links or open attachments unless you recognize the sender and know the content is safe. Please call IT Customer Service at 520-6355 if you are unsure of the integrity of this message.

Kathleen A. Tomlin
719 Winding Hills Road
Monument, CO 80132

August 7, 2018

As a resident of Woodmoor, I want to add my voice to the conversation about the development of a drug and alcohol treatment facility at the former site of the Ramada Inn (1865 Woodmoor Drive).

I do not agree with my very vocal neighbors that the development of Sunshine Behavioral Health's facility should be stopped. By all accounts I have read, the treatment facility is a permissible use of that site. There is no reasonable justification to prevent this legitimate business from moving forward. I have been very embarrassed by the outcry against this facility and the "not in my backyard" attitude that has dominated the conversation.

The only objections I have heard from my neighbors have been knee-jerk, fear-based reactions. Claims that criminals will be stalking/harassing school children are completely unjustified, given the type and design of the facility that has been proposed. Therefore, those fears should not be given weight in the conversation. While I do find the proximity to the Pikes Peak Brewery odd, that is a decision that Sunshine Behavior Health gets to make (they have surely done their due diligence and have decided that is not a problem for their business). The concern about property values decreasing in the area around the facility may be legitimate, but that does not mean the neighbors can stop the development... it is the unfortunately reality of living that close to business site.

Rather, reasonable information has been largely ignored by those who oppose the development of the treatment center, such as: 1) the rate of police calls to the current Ramada Inn and the ways that business has been problematic, 2) factual information from Sunshine Behavioral Health about the nature of the facility, and 3) the fact that an addiction recovery center is already located in the neighborhood, even closer to the middle school and high school, and has caused no problems. This selective and biased information processing demonstrates the real motivations of those who oppose the treatment center.

As the informational meeting takes place tomorrow evening (which I unfortunately cannot attend), please know that there are those in this community who do not oppose the change of use. Please do not let the angry residents sway any decisions regarding the development of the treatment facility (it seems that they are currently looking for loopholes and code violations to block the change of use). Rather, please do your best to assuage their anxiety and help them understand that this is a perfectly reasonable business for that location.

It is my hope that the meeting will end with the community calmed and that that Sunshine Behavioral Health will be able to move forward with their business development unhindered.

Thank you, sincerely,


Kathleen A. Tomlin

CC: Katie Whitford; Daryl Glenn; Leonard Kendall