



Your Card will expire next month. Please update the expiration date on SmartHub to avoid being removed from Auto Pay.

Local. Trusted. Serving You. Falcon | Limon | 1-800-388-9881 Outage: 1-800-388-9881 Automated Pay-By-Phone: 1-877-999-3415 Website: www.mvea.coop Office Hours: 7 a.m. - 5:30 p.m. M - Th

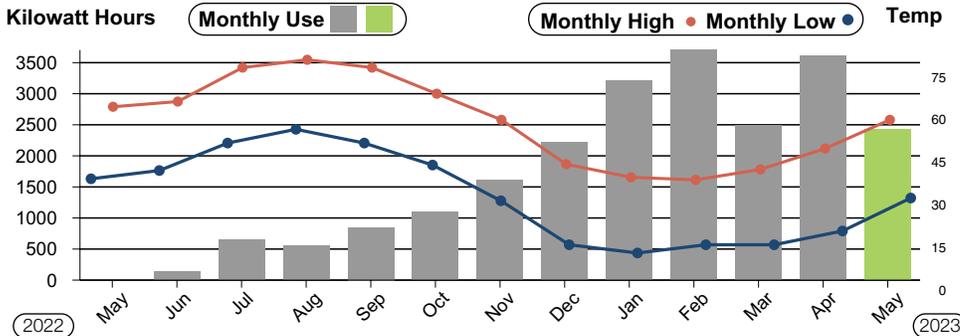
AMOUNT DUE \$289.70 AUTOMATIC PAYMENT WILL DRAFT ON 06/08/2023

Member Name HAVEN EDUCATION Bill Date: 05/17/2023 Account #: 13285110 Member #: 227828 Meter #: 84090889 Payment Type Recurring Credit Card

Thank you for your previous payment of \$408.25. Charge detail found on the back of this page.

Monthly Energy Use

04/08/2023 through 05/08/2023 (30 days)



Your Average Daily Use (30 days)

81 kWh AVERAGE DAILY USE \$9.66 AVERAGE DAILY COST

Monthly Energy Use Comparison

Total Energy Use This Month (30 Days) 2427 kWh Total Energy Use Last Month (30 Days) 3605 kWh Total Energy Use This Month Last Year (0 Days) 0 kWh

MVEA Savings Spotlight TAME THE GREAT OUTDOORS Go Electric! Rebates Available Mower • Power-Washer • More! Experience the benefits of making the switch from gas to electric powered outdoor power equipment: low noise, zero gas, zero emissions, and low maintenance. To get started, visit www.mvea.coop/rebates.

Return only this portion with your check made payable to MVEA. Please write your account number on your check. Do not provide any credit card information on this payment stub. Credit cards are only accepted through www.mvea.coop, the SmartHub app, or Automated Pay-By-Phone at 1-877-999-3415. Please visit www.mvea.coop for a full explanation of our rules and regulations.



MVEA PO BOX 1600 LIMON, CO 80828-1600

Account #: 13285110 Automatic Payment Amount Due: \$289.70 Payment is due by 06/08/2023

HAVEN EDUCATION 7265 BAKER RD COLORADO SPRINGS CO 80908-6321

4 514

MVEA PO BOX 1600 LIMON, CO 80828-1600



0013285110000002897000000289705

Account Information

Account Number: 13285110
Billing Period: 04/08/2023 - 05/08/2023 for 30 Days
Bill Date: 05/17/2023
Bill Cycle: 3
Phone Number:
Service Address: 5484 BURGESS RD
 COLORADO SPRINGS
 RESIDENTIAL
Rate:
Bill Type: Regular
Meter Number: 84090889
Prior Reading: 55172
Present Reading: 57599
kWh Use: 2427

Automatic Payment
On 06/08/2023

\$289.70

Activity Prior To Billing

Previous Balance	\$408.25
Payment Received - Thank You	-\$408.25
Balance Forward	\$0.00

Current Bill Information

Energy	\$255.70
Grid Access	\$34.50
Paperless Credit	-\$0.50

Current Charges Due By 06/08/2023 **\$289.70**

Previous Balance Was Due 05/04/2023 **\$0.00**

Total Amount Due **\$289.70**



2023

Annual Meeting of Members

**Mail-In Ballot or In-Person Voting
Board of Directors Election**

To learn more and for additional mail-in ballot information, visit www.mvea.coop/annual-meeting.

Giveaways! Dinner! Door Prizes!

You're invited to Mountain View Electric Association's 82nd Annual Meeting of Members.

Thursday, June 8, 2023

Falcon High School
10255 Lambert Road • Falcon, CO 80831

5:00 p.m. Registration & Dinner
6:30 p.m. Co-op Business Meeting
Board of Directors Election
Door Prizes!



Other Ways to Pay Your Bill

 **Online**
Pay your bill at www.mvea.coop

 **Automated Pay-By-Phone**
1-877-999-3415

 **SmartHub App**
Manage your account online or with your mobile device. Visit: www.smarthubapp.com

 **In-Person**
The closest office to your address is:
Falcon Office
11140 E. Woodmen Road
Falcon, CO 80831



blackhillsenergy.com
help@support.blackhillsenergy.com
888-890-5554
Facebook @blackhillsenergy
Twitter @bhenergy

Account: 0184 3703 22
Service for: HAVEN EDUCATION
Bill date: 5/3/2023

Previous balance: \$267.28
Payment received 4/24/2023: -\$267.28
New charges: \$171.63

Do not send payment
Auto bank transfer on 5/23/2023
\$171.63

May energy usage

Meter read dates: 4/3/2023 - 5/2/2023

View your usage details at blackhillsenergy.com/my-account

This month



Last year

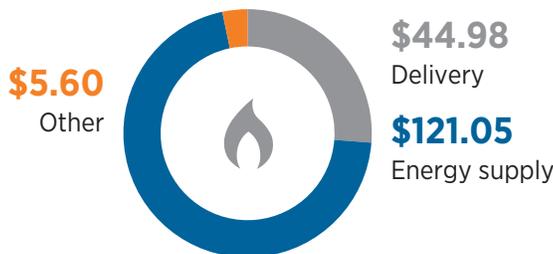
0 thm | \$0.00

Reasons your bill may have changed since last month

- The current billing period is 3 days shorter
You used less energy

May billing summary

Billing period: 4/3/2023 - 5/2/2023 (29 days)



Total new charges: \$171.63

View the breakdown of your charges on the next page

Did you know

Learn more at blackhillsenergy.com/bill

Check for meter damage
Avoid a potential gas leak. Check your meter after storms for damage.
blackhillsenergy.com/safety

Spring cleaning
A clean filter can lower your air conditioner's energy use by 5-15%.
blackhillsenergy.com/efficiency

Call before you dig
Utility lines are out of sight, not out of mind. Call 811 first.
blackhillsenergy.com/811

Account number: 0184 3703 22

Detach and return with payment



PO BOX 6001
RAPID CITY SD
57709-6001



Auto bank transfer on 5/23/2023
Do not send payment

Help your neighbors in need with energy assistance through a donation to Black Hills Cares, part of Black Hills Corp. Foundation. Give online at blackhillscares.com/donate or check the box below and then choose the type of donation.

Yes, I'd like to donate.
One-time \$ Monthly \$ Round-up (x)



BLACK HILLS ENERGY
PO BOX 7966
CAROL STREAM IL 60197-7966



0189533-BHES233530-ST.NOPRIN-003041
HAVEN EDUCATION
7265 BAKER RD
COLORADO SPRINGS CO 80908-6321



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blackhillsenergy.com
 help@support.blackhillsenergy.com
 888-890-5554

HAVEN EDUCATION
 Account: 0184 3703 22

Messages

If you smell natural gas, leave the area immediately and call 911 and then call Black Hills Energy at 888-890-5554.

May bill details

blackhillsenergy.com/bill

Account level details

Billing period: 4/3/2023 - 5/2/2023 (29 days)

Delivery and distribution: Costs to bring energy to your address. **\$44.98**

Energy supply: Cost of natural gas. **\$121.05**

Other costs: Credits, adjustments and other charges. **\$5.60**
 Other costs all premises \$5.60

Total account level charges **\$171.63**



Enroll in Service Guard

Protect appliances from breakdowns and get your first month free!

blackhillsenergy.com/service-guard



Save energy and money

Install energy efficient equipment and get paid to do so.

blackhillsenergy.com/efficiency



Manage your account at blackhillsenergy.com/my-account

- Save payment options for future use
- Start, stop and transfer service
- View usage details
- See your billing and payment history
- Download bill statements
- Change your address

If you wish to dispute any charges on your bill, please contact us at 888-890-5554. If we're unable to resolve your issue, you have the right to contact the Colorado PUC by calling 303-894-2070, or outside the (303) calling area contact 800-456-0858, or in person or in writing at 1560 Broadway, Suite 250, Denver, CO 80202. Tariff and rate schedule information is available at blackhillsenergy.com/rates.



Ways to pay your bill at blackhillsenergy.com/pay



Log in to pay

Pay with your checking or savings account.



Guest pay

Pay without an online account.



Auto pay

Have your payment auto-deducted from your checking or savings account.



Credit card

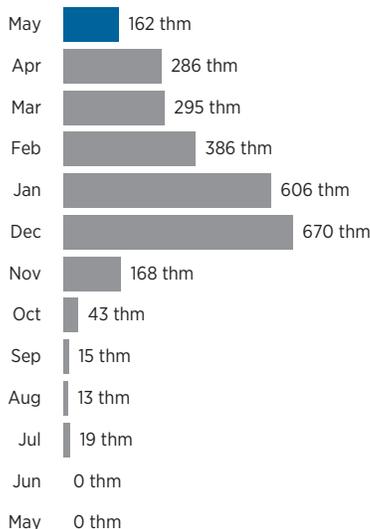
Pay with a credit or debit card through Speedpay. Convenience fees may apply.
Online: internet.speedpay.com/bhe
Phone: 866-537-9039



Usage history

May bill details

blackhillsenergy.com/bill



Gas service for 5484 BURGESS RD COLORADO SPRINGS, CO

Rate Schedule RATE R-3 CENTRAL CO010 (CO010)

Meter: **BHE386797**

Therms

Reading	5/2/23	14770	Hundred Cubic Feet (CCF)
Reading	4/3/23	- 14569	Hundred Cubic Feet (CCF)
		201	Hundred Cubic Feet (CCF)
		x 0.78140	Gas Pressure Factor
		x 1.0297	BTU Factor
		162	Total Billable Therms

Delivery and distribution: Costs to bring energy to your address. **\$32.98**

Billing Details for 04/03/23 - 05/02/23, 29 days.

Customer Charge	\$12.00
Volumetric Charge 162 therms @ \$0.12327	\$19.97
GRSA Vol Charge 162 therms @ \$0.00	\$0.00
SSIR 162 therms @ \$0.00624	\$1.01

Energy supply: Cost of natural gas. **\$121.05**

Billing Details for 04/03/23 - 05/02/23, 29 days.

GCA Commodity 162 therms @ \$0.49672	\$80.47
GCA Upstream 162 therms @ \$0.12313	\$19.95
EGCRR 162 therms @ \$0.12735	\$20.63

Other costs: Credits, adjustments and other charges. **\$3.92**

Billing Details for 04/03/23 - 05/02/23, 29 days.

DSMCA	\$0.89
BHEAP	\$0.04
DSMCA 162 therms @ \$0.01384	\$2.24
EASBC	\$0.75

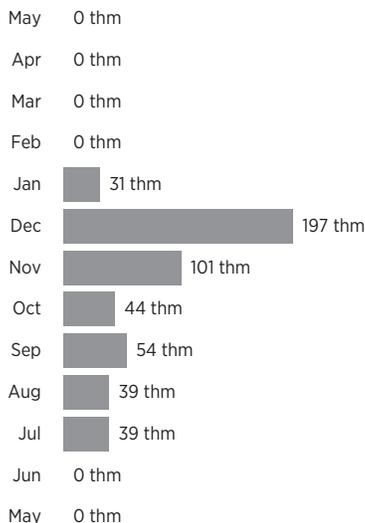
Total charges for this service \$157.95



Usage history

May bill details

blackhillsenergy.com/bill



Gas service for 5490 BURGESS RD COLORADO SPRINGS, CO

Rate Schedule RATE R-3 CENTRAL CO010 (CO010)

Meter: **ILAO59680**

Therms

Reading 5/2/23
 Reading 4/3/23

8469	Hundred Cubic Feet (CCF)
- 8469	Hundred Cubic Feet (CCF)
0	Hundred Cubic Feet (CCF)
x 0.78140	Gas Pressure Factor
x 1.0297	BTU Factor
0	Total Billable Therms

Delivery and distribution: Costs to bring energy to your address.

\$12.00

Billing Details for 04/03/23 - 05/02/23, 29 days.

Customer Charge	\$12.00
Volumetric Charge 0 therms @ \$0.12327	\$0.00
GRSA Vol Charge 0 therms @ \$0.00	\$0.00
SSIR 0 therms @ \$0.00624	\$0.00

Energy supply: Cost of natural gas.

\$0.00

Billing Details for 04/03/23 - 05/02/23, 29 days.

GCA Commodity 0 therms @ \$0.49672	\$0.00
GCA Upstream 0 therms @ \$0.12313	\$0.00
EGCRR 0 therms @ \$0.12735	\$0.00

Other costs: Credits, adjustments and other charges.

\$1.68

Billing Details for 04/03/23 - 05/02/23, 29 days.

DSMCA	\$0.89
BHEAP	\$0.04
DSMCA 0 therms @ \$0.01384	\$0.00
EASBC	\$0.75

Total charges for this service

\$13.68

Deposit summary

Total deposit required	\$692.00
Deposit on hand	\$692.00
Total deposit unpaid	\$0.00

Glossary of terms

blackhillsenergy.com/bill

Customer charge A fixed monthly charge, separate from energy usage, that recovers a portion of fixed operating costs, such as customer accounting and services, as well as costs associated with our investments in customer-related equipment, such as meters and service lines.

Demand side management cost adjustment (DSMCA) The DSMCA recovers costs associated with the utility's energy efficiency programs, as authorized by the Public Utilities Commission (PUC). These charges cover rebates, labor, materials and administrative costs of the program.

Energy Assistance System Benefit Charge (EASBC) is a charge collected from utilities' gas and electric customers unless customers opt-out or are otherwise exempted. The charge was enacted into Colorado law in 2021 (House Bill 21-1105), providing bill payment assistance for income-qualified customers. The assistance is administered by Energy Outreach Colorado (EOC). Customers may call EOC at 1-866-HEAT-HELP. Black Hills Energy customers may opt out of the monthly charge by emailing eaoptout@blackhillsenergy.com.

Extraordinary gas cost recovery rider (EGCRR) The EGCRR recovers additional gas costs incurred during an extreme weather event in February 2021.

Gas cost adjustment (GCA) commodity cost The GCA commodity cost recovers costs associated with the cost of natural gas purchased to serve customers. These costs are passed through to customers dollar-for-dollar.

Gas cost adjustment (GCA) storage cost The GCA storage cost is a cost associated with storing natural gas for specific natural gas customers on the western slope of Colorado. These costs are passed through to customers dollar-for-dollar.

Gas cost adjustment (GCA) upstream cost The GCA upstream cost recovers costs associated with reserving space in third-party owned pipelines to move natural gas from the point of purchase to the customer. These costs are passed through to customers dollar-for-dollar.

General rate schedule adjustment (GRSA) volumetric charge The GRSA is calculated as a percentage of the volumetric charge to reflect an increase or decrease to base rates. The GRSA does not apply to the charges determined by the GCA, DSMCA, SSIR or EGCRR.

General rate schedule adjustment (GRSA) customer charge The GRSA is calculated as a percentage of the monthly customer charge to reflect an increase or decrease to base rates. The GRSA does not apply to the charges determined by the DSMCA, BHEAP or EASBC.

Low-income program funding fee The Black Hills Energy Affordability Program (BHEAP) charge is a monthly charge required by the PUC to fund BHEAP, which provides energy assistance to eligible residential low-income customers in Colorado.

System safety and integrity rider (SSIR) The SSIR recovers costs associated with investments in pipeline repair and replacements to bolster the safety and integrity of natural gas infrastructure.

Volumetric charge This variable charge is billed based on the customer's usage. The volumetric charge is designed to collect all other (non-customer service-related) costs incurred by the company.

Important Information

If you're struggling to pay your utility bills, you might qualify for exemption from the Energy Assistance System Benefit Charge (EASBC) and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify.

Si tiene dificultades para pagar sus facturas de servicios públicos, es posible que califique para la exención del Cargo por Beneficio del Sistema de Asistencia de Energía (Energy Assistance System Benefit Charge - EASBC) y ser eligible para asistencia con el pago de servicios públicos. Por favor llame al 1-866-HEAT-HELP para ver si califica.

