

**MVEA Monthly Message Board**  
**Need Cash For College? Win a Scholarship!**

- ⇒ 25 Scholarships Available
- ⇒ Traditional & Technical Education
- ⇒ Traditional & Nontraditional Students

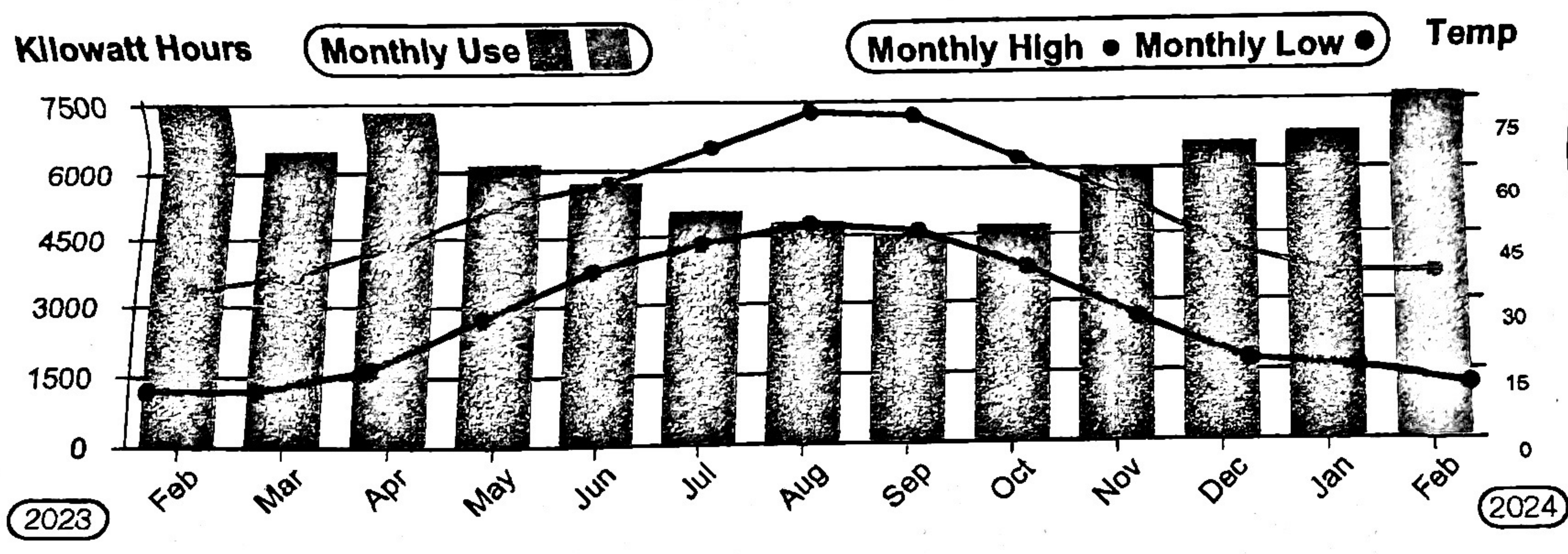
Apply by February 28, 2024  
www.mvea.coop/scholarships

AMOUNT DUE  
**\$899.38**  
AUTOMATIC PAYMENT  
WILL DRAFT ON  
03/07/2024

Member Name: KAREN A PATTON  
 ■ Bill Date: 02/21/2024  
 ■ Account #: 80673305  
 ■ Member #: 220943  
 ■ Meter #: 335796873  
 ■ Payment Type: Recurring Credit Card

Thank you for your previous payment of \$810.41.  
Charge detail found on the back of this page.

**Monthly Energy Use**  
01/09/2024 through 02/09/2024 (31 days)



**Your Average Daily Use (in days)**

**245 kWh** AVERAGE DAILY USE  
**\$29.01** AVERAGE DAILY COST

**Monthly Energy Use Comparison**

Total Energy Use This Month (31 Days): **7610 kWh**  
 Total Energy Use Last Month (31 Days): **6824 kWh**  
 Total Energy Use This Month Last Year (31 Days): **7453 kWh**

**\$300 Account Credit Drawing!**  
**Switch & Save**  
 Go paperless through SmartHub, or bank account auto-pay, and save up to \$1 per month! All participating "Switch & Save" accounts are automatically entered into a quarterly drawing for a \$300 account credit! Learn more at: www.mvea.coop/payment-options

Return only this portion with your check made payable to MVEA. Please write your account number on your check. Do not provide any credit card information on this payment stub. Credit cards are only accepted through www.mvea.coop, the SmartHub app, or Automated Pay-By-Phone at 1-877-999-3415. Please visit www.mvea.coop for a full explanation of our rules and regulations.

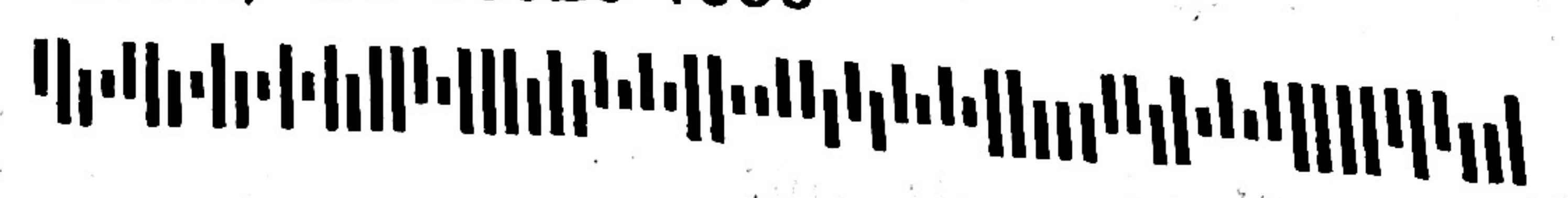
MVEA  
PO BOX 1600  
LIMON, CO 80828-1600

Account #: 80673305  
**Automatic Payment Amount Due: \$899.38**  
**Payment is due by 03/07/2024**

3168 1 AV 0.507  
KAREN A PATTON  
9210 MORGAN RD  
COLORADO SPRINGS CO 80908-1619

5 3168  
C-8

MVEA  
PO BOX 1600  
LIMON, CO 80828-1600



0080673305000008993800000899389





blackhillsenergy.com
help@support.blackhillsenergy.com
888-890-5554
Facebook @blackhillsenergy
Twitter @bhenergy

Previous balance: \$215.00
Past due balance: \$215.00
New charges: \$215.00

Account: 4814 7365 31
Service for: KAREN PATTON
Bill date: 2/12/2024
Service address: 9210 MORGAN RD COLORADO SPRINGS,CO

\$430.00 Due by 3/4/2024

February energy usage

Meter read dates: 1/10/2024 - 2/9/2024

View your usage details at blackhillsenergy.com/my-account

This month



Last year



Reasons your bill may have changed since last month

- The current billing period is 4 days shorter
You used less energy

Past due charges summary

Billing period: 1/10/2024 - 2/9/2024 (30 days)

You're at risk of being removed from Budget Billing.

Table with 3 columns: Amount, Description, and Explanation. Rows include: -\$234.06 Previous deferred balance, \$234.26 Actual utility charges, and \$0.20 Cancellation amount.

Did you know

Learn more at blackhillsenergy.com/bill

Need help paying your bill? If you're struggling to pay energy bills, we can help. blackhillsenergy.com/assistance

Need more time? You may qualify for a 2-week extension or longer. blackhillsenergy.com/assistance

Winter ready Stay warm throughout the season and keep energy costs down. blackhillsenergy.com

Account number: 4814 7365 31

Detach and return with payment

Due by 3/4/2024 \$430.00 Amount enclosed:

Help your neighbors in need with a gift to Black Hills Cares, a part of Black Hills Corp. Foundation. To donate, check the required box below and know you are consenting to the release of your Acct #, Name, Address, and gift amount to Energy Outreach Colorado.

Yes, I'd like to donate. One-time \$ Monthly \$ Round-up (x)

Black Hills Energy logo and address: PO BOX 6001 RAPID CITY SD 57709-6001 BILL ENCLOSED



0214578-BHES259467-ST.NOPRIN-000532
KAREN PATTON
9210 MORGAN RD
COLORADO SPRINGS CO 80908-1619



BLACK HILLS ENERGY
PO BOX 7966
CAROL STREAM IL 60197-7966

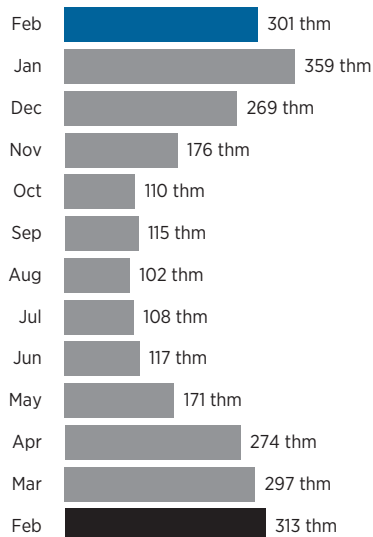
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**blackhillsenergy.com**  
 help@support.blackhillsenergy.com  
 888-890-5554

**KAREN PATTON**  
**Account:** 4814 7365 31  
**Service address:** 9210 MORGAN RD COLORADO SPRINGS,CO

## Usage history



## Messages

If you smell natural gas, leave the area immediately and call 911 and then call Black Hills Energy at 888-890-5554.

## February bill details

[blackhillsenergy.com/bill](http://blackhillsenergy.com/bill)

### Rate Schedule RATE R-3 CENTRAL CO010 (CO010)

Meter: **NGM938270**

#### Therms

Reading	2/9/24	<b>5068</b>	Hundred Cubic Feet (CCF)
Reading	1/10/24	<b>- 4695</b>	Hundred Cubic Feet (CCF)
		<b>373</b>	Hundred Cubic Feet (CCF)
		<b>x 0.78140</b>	Gas Pressure Factor
		<b>x 1.0320</b>	BTU Factor
		<b>301</b>	Total Billable Therms

**Delivery and distribution:** Costs to bring energy to your address. **\$52.06**

#### Billing Details for 01/10/24 - 02/09/24, 30 days.

Customer Charge	\$12.00
Volumetric Charge 301 therms @ \$0.12327	\$37.10
GRSA Vol Charge 301 therms @ \$0.00	\$0.00
SSIR 301 therms @ \$0.00985	\$2.96

**Energy supply:** Cost of natural gas. **\$175.88**

#### Billing Details for 01/10/24 - 02/09/24, 30 days.

GCA Commodity 301 therms @ \$0.36198	\$108.96
GCA Upstream 301 therms @ \$0.08499	\$25.58
EGCRR 301 therms @ \$0.12735	\$38.33
GPRM 301 therms @ \$0.01	\$3.01

**Other costs:** Credits, adjustments and other charges. **\$6.32**

#### Billing Details for 01/10/24 - 02/09/24, 30 days.


DSMCA	\$0.97
BHEAP	\$0.04
DSMCA 301 therms @ \$0.01502	\$4.52
EASBC	\$0.79

**Actual charges this month** **\$234.26**

**Past due balance** **\$215.00**

**Budget Billing this month** **\$215.00**

**Total charges this month** **\$430.00**

 Manage your account at [blackhillsenergy.com/my-account](http://blackhillsenergy.com/my-account)


- Save payment options for future use
- Start, stop and transfer service
- View usage details
- See your billing and payment history
- Download bill statements
- Change your address

 Find ways to pay your bill at [blackhillsenergy.com/pay](http://blackhillsenergy.com/pay)

 **Log in to pay**  
Pay through your online account.

 **Guest pay**  
Pay without logging in.

 **Auto pay**  
Set up recurring payments for your bills.

 **By phone**  
Call 888-890-5554 to use our automated phone system.

If you wish to dispute any charges on your bill, please contact us at 888-890-5554. If we're unable to resolve your issue, you have the right to contact the Colorado PUC by calling 303-894-2070, or outside the (303) calling area contact 800-456-0858, or in person or in writing at 1560 Broadway, Suite 250, Denver, CO 80202. Tariff and rate schedule information is available at [blackhillsenergy.com/rates](http://blackhillsenergy.com/rates).



blackhillsenergy.com  
help@support.blackhillsenergy.com  
888-890-5554

**KAREN PATTON**  
**Account:** 4814 7365 31  
**Service address:** 9210 MORGAN RD COLORADO SPRINGS,CO

## Usage history

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## February bill details

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[blackhillsenergy.com/bill](https://blackhillsenergy.com/bill)



### You have a deferred balance of \$0.20

The deferred balance is the difference between your actual charges over the last 12 months and your Budget Billing amount paid during that time.



## Glossary of terms

[blackhillsenergy.com/bill](https://blackhillsenergy.com/bill)

**Customer charge** A fixed monthly charge, separate from energy usage, that recovers a portion of fixed operating costs, such as customer accounting and services, as well as costs associated with our investments in customer-related equipment, such as meters and service lines.

**Demand side management cost adjustment (DSMCA)** The DSMCA recovers costs associated with the utility's energy efficiency programs, as authorized by the Public Utilities Commission (PUC). These charges cover rebates, labor, materials and administrative costs of the program.

**Energy Assistance System Benefit Charge (EASBC)** is a charge collected from utilities' gas and electric customers unless customers opt-out or are otherwise exempted. The charge was enacted into Colorado law in 2021 (House Bill 21-1105), providing bill payment assistance for income-qualified customers. The assistance is administered by Energy Outreach Colorado (EOC). Customers may call EOC at 1-866-HEAT-HELP. Black Hills Energy customers may opt out of the monthly charge by emailing [eaoptout@blackhillsenergy.com](mailto:eaoptout@blackhillsenergy.com).

**Extraordinary gas cost recovery rider (EGCRR)** The EGCRR recovers additional gas costs incurred during an extreme weather event in February 2021.

**Black Hills Cares**, a program of the Black Hills Corp. Foundation, assists neighbors in need with their energy bills. By checking the Black Hills Cares donation box on the front of the bill, you are consenting to the release of your Account Number, Name, Address, and donation amount to Energy Outreach Colorado for tax receipt purposes only. If you have questions, please call Black Hills Energy at 888-890-5554.

**Gas cost adjustment (GCA) commodity cost** The GCA commodity cost recovers costs associated with the cost of natural gas purchased to serve customers. These costs are passed through to customers dollar-for-dollar.

**Gas cost adjustment (GCA) storage cost** The GCA storage cost is a cost associated with storing natural gas for specific natural gas customers on the western slope of Colorado. These costs are passed through to customers dollar-for-dollar.

**Gas cost adjustment (GCA) upstream cost** The GCA upstream cost recovers costs associated with reserving space in third-party owned pipelines to move natural gas from the point of purchase to the customer. These costs are passed through to customers dollar-for-dollar.

**General rate schedule adjustment (GRSA) volumetric charge** The GRSA is calculated as a percentage of the volumetric charge to reflect an increase or decrease to base rates. The GRSA does not apply to the charges determined by the GCA, DSMCA, SSIR or EGCR.

**General rate schedule adjustment (GRSA) customer charge** The GRSA is calculated as a percentage of the monthly customer charge to reflect an increase or decrease to base rates. The GRSA does not apply to the charges determined by the DSMCA, BHEAP or EASBC.

**Low-income program funding fee** The Black Hills Energy Affordability Program (BHEAP) charge is a monthly charge required by the PUC to fund BHEAP, which provides energy assistance to eligible residential low-income customers in Colorado.

**System safety and integrity rider (SSIR)** The SSIR recovers costs associated with investments in pipeline repair and replacements to bolster the safety and integrity of natural gas infrastructure.

**Volumetric charge** This variable charge is billed based on the customer's usage. The volumetric charge is designed to collect all other (non-customer service-related) costs incurred by the company.

### Important Information

If you're struggling to pay your utility bills, you might qualify for exemption from the Energy Assistance System Benefit Charge (EASBC) and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify.

Si tiene dificultades para pagar sus facturas de servicios públicos, es posible que califique para la exención del Cargo por Beneficio del Sistema de Asistencia de Energía (Energy Assistance System Benefit Charge - EASBC) y ser eligible para asistencia con el pago de servicios públicos. Por favor llame al 1-866-HEAT-HELP para ver si califica.



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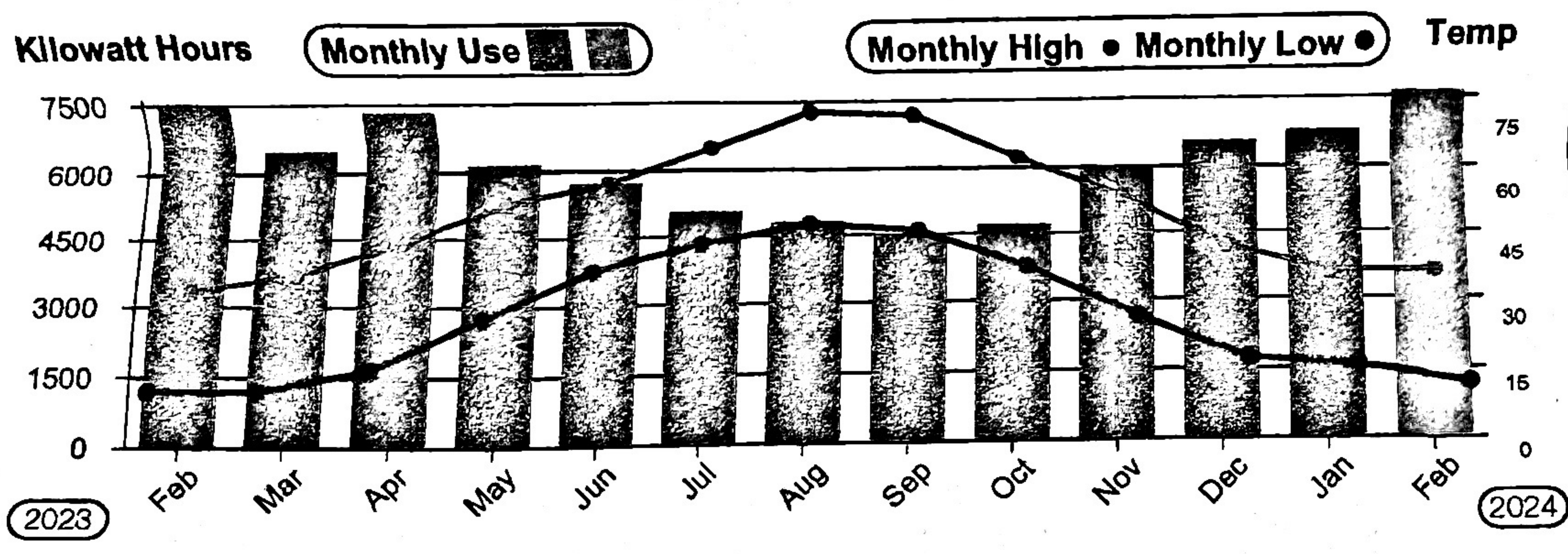
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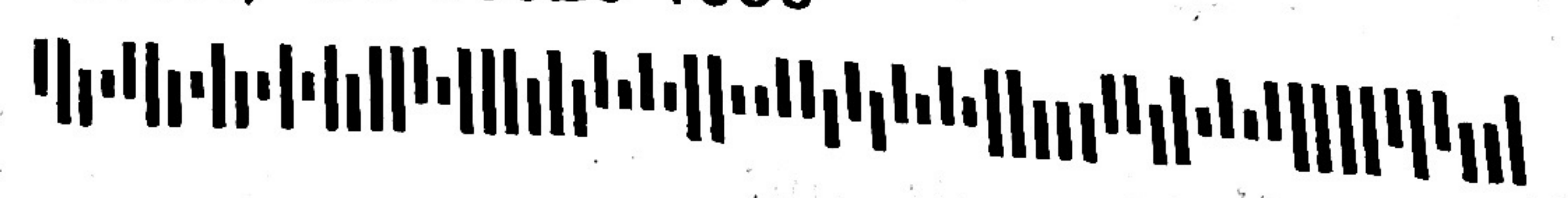
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