



# Strategic Land Solutions, Inc.

Civil Engineering • Land Planning • Entitlements

Monday, February 1, 2021

**Attn: Mr. John Green**

**El Paso Count**  
**Planning and Development Department**  
2880 International Circle, Suite 110  
Colorado Springs, CO 80310

**RE: Letter of Introduction (7255 N. Meridian Road)**

Dear Mr. Green,

McDonald's would like to modify their drive thru along the Meridian Road frontage of their existing restaurant as shown on the attached plan. The improvements include widening a portion of the exiting drive thru lane to allow cars to bypass vehicles at the pay and pickup windows. The additional lane width will allow customers to pull forward to the parking lot to wait for larger or special orders, while allowing the drive thru to continue operations.

As you are aware C.O.V.D. 19 restrictions have increased drive thru traffic, and a portion of this trend is expected to continue after the pandemic has passed. As a result, McDonald's need to operate their drive thrus at a higher efficiency, while remaining safe for their employees. Currently customers with large or special orders will remain in the drive thru line while their order is prepared reducing the drive thru efficiency. The bypass lane will allow customers with large or custom orders to pull around the drive thru traffic and park at the front of the restaurant where an employee will bring out their order once it is ready. This allows the drive thru to continue to operate efficiently and will reduce vehicle stacking entering the drive thru.

As described in the Letter of Introduction McDonald's would like to make drive thru modifications to aid in the function and safety of their existing drive thru. The changes do not increase the number of drive-thru windows or order points, and the required landscape and building setback will still be met. The changes are meant to help the drive thru operate efficiently and safely for employees and customers.

Sincerely,

**STRATEGIC LAND SOLUTIONS, INC.**

**Robert J. Palmer, PE** (CO, NM, AZ, WY, MT)  
President for SLS, Inc. A Colorado Corporation

Attachments: As noted above.

cc: Ms. Kortney Pedigo, MCD via: [kortney.pedigo@us.mcd.com](mailto:kortney.pedigo@us.mcd.com)