Jennifer E. Johnson 1248 Mount Estes Drive Colorado Springs, CO 80921 719-237-5314 jej415@yahoo.com

December 27, 2017

## To Whom It May Concern:

The purpose of this letter is to provide my personal character reference of Deanna and Dodd Johnson, and to express my support of their business, Double D Ranch. While our last names are the same, I am of no relation to Deanna or Dodd Johnson. I came to know the two of them when I moved to Colorado four years ago, while in search for a reputable and trusted daycare for my black lab.

Before moving to Colorado, my career as an educator and administrator for at-risk youth allowed for my dog to accompany me to the schools, working as a trained service dog within the behavior intervention plan of select students. A career change in moving to Colorado would no longer allow for my dog to accompany me to work, and it was my priority to find a full-time daycare in which my dog would spend the majority of her day while I was at work.

I visited and tried out multiple dog daycare facilities, from Colorado Springs up through Castle Rock, before I found Deanna and Dodd's services with Double D Ranch. My experience with these other facilities truly left me distraught over having to leave my dog while at work. On one occasion, my dog was covered in feces and urine upon being returned to me at pickup. Adamant to find a better option, I did some additional research online and found Double D Ranch.

Upon first visit, Deanna and Dodd welcomed me onto their property to see first-hand the environment and services they provide for the dogs. I was very impressed. The space was immaculately clean, the dogs all appeared extremely happy and playful, and their own dogs were in the mix with the dogs that were being cared for. I appreciated the structure and organization that was provided—the pick-up and drop off process was clear, and time frames were consistent. I also very much appreciated that they were selective in the dogs they accepted at the daycare. They made sure that all the dogs were well-behaved, up-to-date on all vaccinations, and had an appropriate temperament to foster a positive environment. They limited the number of dogs they would accept. There was often a waiting list, and I know on occasion they had to turn dogs away in order to prevent overcrowding and to make sure all the dogs had appropriate supervision at all times. I believe this ensures the safety and well-being of all the dogs while in their care.

On one occasion, my personal vehicle became stuck in the snow and ice on the road in front of their property. Dodd went out of his way to help me out, as I was stranded with no one to call for help. On several occasions during a snow storm or bad weather, Deanna volunteered to come out and meet me on the main road to pick up my dog so I wouldn't take a chance on getting stuck. These are only a few of many examples of the positive interactions I have had with Deanna and Dodd. They have been extremely accommodating over the years and have always provided excellent care for my dog. The exert the highest level of professionalism in the structure of their business, while also remaining caring and personable.

I believe it would be a huge detriment to the owners, and to their dogs, that choose the services of Double D Ranch, if we were no longer able to bring our dogs to their home to play, and to be given the utmost care and respect that Deanna and Dodd provide to all the dogs. As mentioned above, I have visited and tried many dog daycare facilities. Double D Ranch is truly the only dog daycare and boarding facility in Colorado Springs, and the surrounding area, in which I would entrust the care of my dog.

Should you have any further questions about my relationship to Deanna and Dodd Johnson, or my experience with the services provided by Double D Ranch, please do not hesitate to contact me. My contact information is listed above.

Sincerely.

Jennifer E. Johnson

## To Whom It May Concern:

As a family, we are grateful for Double D Ranch and their canine services. Relocating to Colorado Springs in June of 2016 we were not ready to purchase a home with a yard; instead we opted for an apartment, this transition was difficult on all of us but especially on our Maremma Sheepdog – Mac. His breed specifically does not do well in small spaces and although he does not act out destructively they can become very agitated and depressed when confined. We did what we could, long walks morning and night around work, trips to the dog park, etc. but it wasn't enough. In truth, we were at a place where we had to consider if we could even keep Mac – it was just becoming too much of a strain on all of us.

Fortunately, while walking one day at Fox Run Regional Dog Park a stranger noted that they took their dog to Double D Ranch. We researched Double D and were so impressed with their well-cared for property – the vast space for the dogs to run and play outside, that they had a boarding house where all the dogs could bunk together when staying overnight instead of being locked in kennels. From the time we went to Double D Ranch for Mac's interview to this date, approximately a year and a half later, we have been appreciative of Deanna and Dodd's professionalism and their care for our dog and the others that are present. They have proven countless times that they want to respect neighbors by keeping drop-offs and pick-ups off the main road and with the strict "no barking" policy, these requests are communicated effectively to patrons of the ranch.

Please allow this letter to serve as a written request from a few of Colorado Springs residents that Double D Ranch be granted a special use permit. Without Double D ranch our quality of life would be greatly impacted. If there are any concerns or questions we could help address, please contact us at 817-676-2933 or 719-337-9368.

Sincerely,

Jay King

Aja King

Jay & Aja King

Robyn Silver 9261 Rock Pond Way Colorado Springs, CO 80924 719-375-8655

El Paso County Development Services 2880 International Circle Colorado Springs, CO 80910

To Whom It May Concern:

I am writing this letter on behalf of the Double D Dog Ranch and Boarding in support of their application for a special use permit from El Paso County for their dog boarding and day care business.

Our dog, Scout, has been coming to the Double D Ranch for day care on a regular basis for the past three years as well as the occasional multi-day over night boarding when needed. We are so happy that they were recommended to us by an acquaintance.

The Double D Dog Ranch goes above and beyond in caring for our dog while we are at work or on vacation. The five acres of land on their property allows my dog, a very active breed, the opportunity to explore, run and play with plenty of space rather than being cooped up in a crate on days that I must work long hours. He has the opportunity to play with other dogs at the ranch, which has been beneficial to his training and socialization. All of the dogs at the ranch are carefully screened prior to attending day care or boarding, making the whole experience safe. When we tell our dog he is going to the ranch, he excitedly wags his tail and runs to the door, ready to go! I can rest assured that he will be well cared for and loved while he is at the ranch.

In conclusion, I am highly recommending that the Double D Dog Ranch and Boarding be granted the special use permit to operate their business on their property. Their service provides a valuable and unique asset to busy dog owners in our community.

Sincerely.

Robyn Silver

To All Concerned,

I am writing this letter to let it be known of my support for the D & D Ranch.

The D&D Ranch offers more in the way of animal care than any other business we have embraced. When it comes to watching our 2 dogs while my wife and I go to our worksites we are comfortable leaving them with Deanna and Dodd.

We chose D&D ranch on the recommendation of a respected local dog trainer that our family was using at the time. We appreciate that our 2 dogs, Leyna and Pebbles, are allowed to run and play in a safe and happy environment. As pet owners we felt it was important that our animals were not kept in kennels with minimal outdoor opportunities. D&D Ranch offers a large open area for our dogs to run and play and lead an active and healthy lifestyle. We know that our dogs (Family members) are in a caring environment after having seen the vetting process first hand that any potential dog is required to go through before being allowed to stay at the ranch.

D&D Ranch not only cares for our pets, but also help with small training tasks. Dee and Dodd both perform the role of the pack leader for the dogs under their care. You can see in the way the dogs love to be with them wherever they are that this is true. The best lesson that our dogs have received at the Ranch though, is with the open area and intermingling of the dogs. They are allowed to learn how to interact with other dogs, which has led to very pleasant experiences taking our animals to local dog parks and trails. Our dogs now know how to properly meet with other dogs. Thanks to D&D Ranch, our pets are now well socialized and understand how to be dogs. Something they would not get if they had to spend their days at home or in a kennel.

We are very impressed with the professionalism and love shown to our 2 dogs by the D&D Ranch and would be hard pressed to try and find another place that offered as much in care and love for our family pets. It truly feels as though we are leaving them with people who love them as much as we do.

Respectfully

Terrence L. Hogan

January 1, 2018

To Whom It May Concern:

With this letter, we are speaking out in support of Double D Ranch, specifically their doggie daycare and boarding services.

We have brought our dog to Double D for both daycare and boarding, and she loves it there. As soon as we make the turn onto their street, she stands up and starts looking to see which of her "friends" are there to play. We love that the dogs are free to roam the fenced acreage, play when they want, run when they want, rest when they want, etc. We would never go back to a standard kennel facility where the dogs are locked up in cages for the majority of the time they are kept there.

We really appreciate that there is a screening procedure for dogs to ensure they will get along with the rest of the group and be happy and compatible with the ranch environment before they become regulars. They don't accept just any dog that someone wants to drop off, and there is a limit to the number of dogs they will take at any one time.

We are impressed by the fact that the rooms the dogs are allowed in are always clean, there is always plenty of fresh water, and we know that the dog waste is always picked up around the property, so there has never been any odor whatsoever. It also has been our experience and observation that the dogs are NEVER allowed to bark excessively or unnecessarily. Dodd and Dee have from the beginning expressed to us that they are concerned with not allowing the dogs to be a nuisance to neighbors. Even when the dogs go to the gate to greet an incoming dog or to be picked up, we have not noticed any barking. The dogs have no reason to bark, as they are not locked up all day in cages and stressed out. All the dogs, ours included, appear happy and relaxed when there. The dogs do not "hang out" at the fence line or gates unless they are coming in or going out, and when we arrive to pick up our dog, she always comes running from further back on the property.

We love that the dogs being boarded sleep on cots and dog beds inside their own "bunkhouse" attached to the house, so they are not locked up and left alone overnight. There is always someone on the premises. On the occasion when our dog was the only one staying overnight, one of the resident dogs slept in the bunkhouse for the night, so she was never alone and lonely.

In summary, we believe Double D Ranch is clean and well-run and an outstanding alternative to a standard kennel facility. Our experience at Double D has only been positive, and we have total peace of mind when our dog is there. We hope you will grant every courtesy to Dodd and Dee Johnson as they pursue the licensing to continue providing their excellent service.

Thank you,

Gordon and Michele Chrzanowski 525 Silver Spring Circle Colorado Springs, CO 80919 719/337-2148 Subject: The best dog ranch ever....

From: mikehouse9@icloud.com

To: ddranchco@yahoo.com

Date: Monday, January 1, 2018, 5:30:34 PM MST

Dear Deanna and Dodd,

As my grandkids would say... OMG!

..... How in the world could "anyone" come in the way of the most friendly, caring and professional dog people anywhere; giving us a clean, safe "kennel free" option to take our fur kids and therefore peace of mind is behind belief.

You should be given an award for all you do for our business community.

You set the bar as the prettiest, cleanest, safest, and quietest dog facility.

OMG... If you would only take our grandkids,

Sent from my iPad on the run!

## Subject: benefits of Double D Ranch

From: rjdoersch@msn.com

To: ddranchco@yahoo.com

Date: Tuesday, January 2, 2018, 6:37:56 AM MST

What a blessing Double D Ranch is to our community! Our dog looks forward to his visit at Double D Ranch each and every week. We have found no other similar location for larger dogs. The Double D Ranch is the perfect safe location for our dog to play and socialize with other dogs in a large and natural open space. The dogs are well cared for, well-adjusted and happy. Additionally, we use Double D Ranch when we are unable to take our dog on vacation with us. We are always confident he is well taken care of and enjoying himself in the outdoor setting of this facility. We also are happy to know that the dogs have a safe and warm indoor location should the weather become severe. It is obvious to us that our dog prefers staying at the Double D Ranch rather than the indoor, concrete floor facilities we have used with our previous dogs.

Randy and Jenny Doersch

Sent from my iPad J Doersch Subject: Support for DD. Good luck.

From: afmorgan53@yahoo.com

To: ddranchco@yahoo.com

Date: Monday, January 1, 2018, 2:42:46 PM MST

We have boarded our dogs with DD during several long trips over the past few years. It means a great deal to us that we are able to leave our dogs on a ranch where, number one, our dogs are safe and well taken care of and number two, they have room to run and play with a group of wonderful well vetted animals. Thanks to the good people at Double D we are able to go away and relax without worry.

Sent from my iPhone